

E-Learning Trends and Overview for Corporate Training Environments

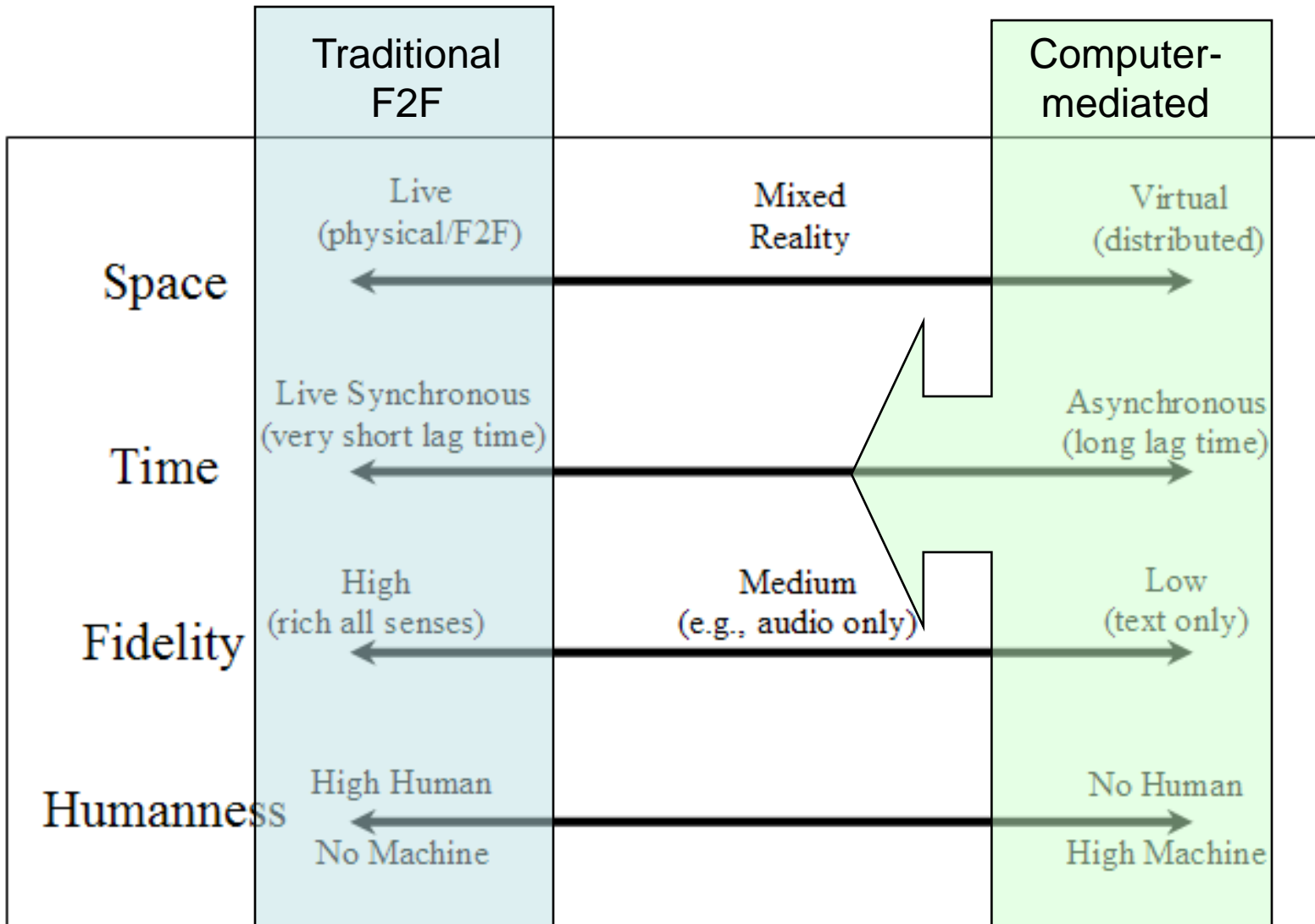
Curtis J. Bonk, Professor, Indiana University
President, SurveyShare
cjbonk@indiana.edu
<http://php.indiana.edu/~cjbonk>



The Ten Forces that Flattened the Learning World



- 1. Tools for Searching/Finding Media and Information Resources**
- 2. Availability of Quality Online and Blended Learning Environments**
- 3. Free and Open Source Software for Learning**
- 4. Open CourseWare (free content)**
- 5. Online Learning Object Repositories and Portals (shared content)**
- 6. Virtual Collaboration Software (synchronous and asynchronous)**
- 7. Online Massive Gaming, Simulations, and Virtual Worlds (e.g., Second Life)**
- 8. Learning Mobility and Portability (low-cost mobile devices+wireless communication, podcasts)**
- 9. Personalized Learning Tools (Blogs, MySpace, Flickr, and RSS)**
- 10. Open Information Communities (Wikipedia, Slashdot, Digg)**



(Graham, 2006)

Types of Interactions Possible?

(Moore, M. G. (1989). Editorial: Three types of interaction. American Journal of Distance Education, 3 (2), 1-7.)

1. **Learner-Instructor**
2. **Learner-Learner**
3. **Learner-Content**

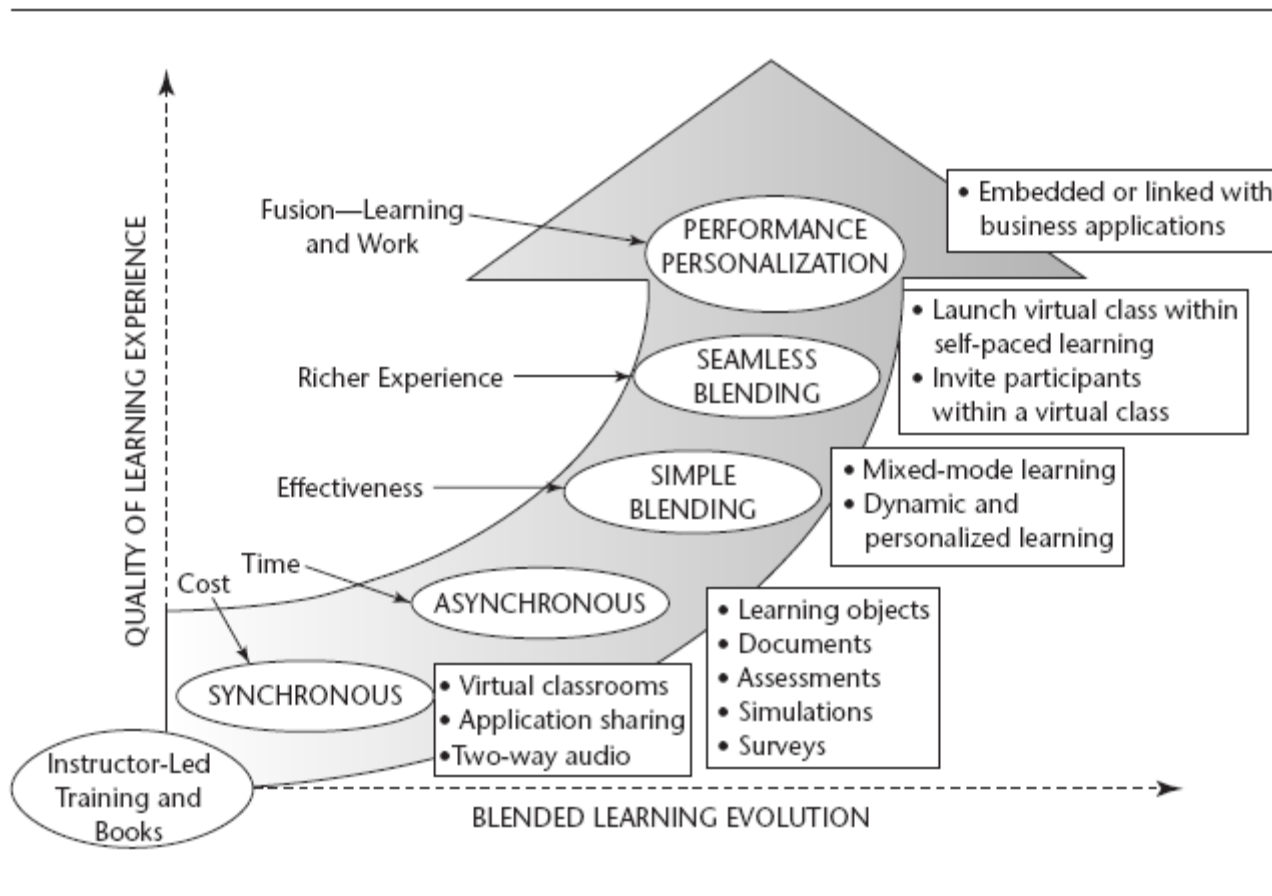


-
- 4a. **Learner-Self:** highlighted the importance of 'self talking', or internal dialogue when engaging with learning materials (Soo & Bonk, 1998)
 - 4b. **Learner-Interface:** The learner's ability to use the communication medium facilitating the online course (Hillman, Willis, & Gunawardena, 1994)

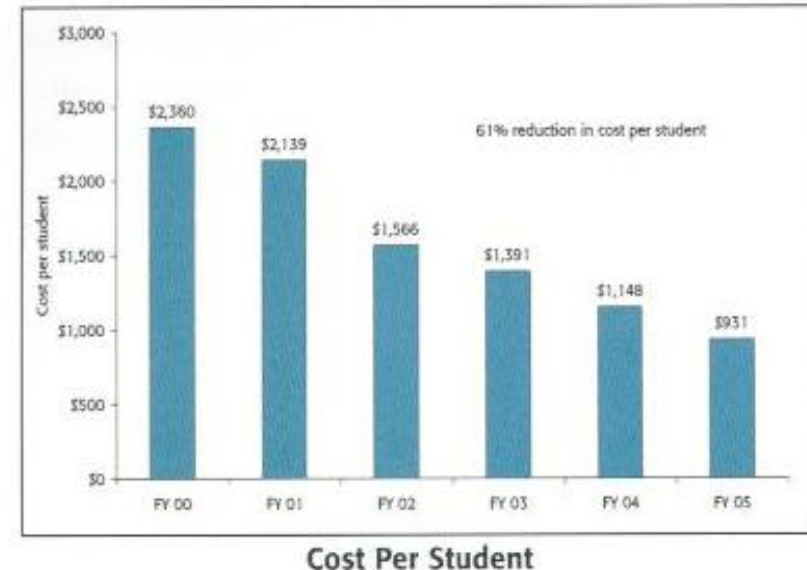
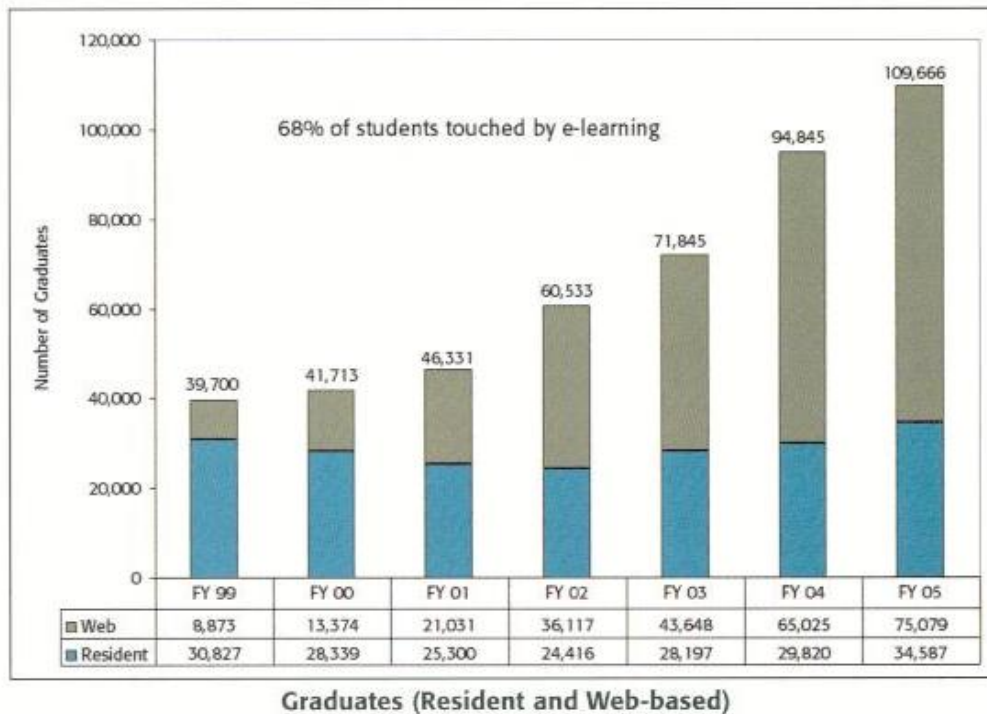
Harvey Singh (2006)



FIGURE 34.1. PAST, PRESENT, AND FUTURE OF BLENDED LEARNING.



Defense Acquisition University Shaping a Culture of Career-Long Learning (lower costs and more learners!)



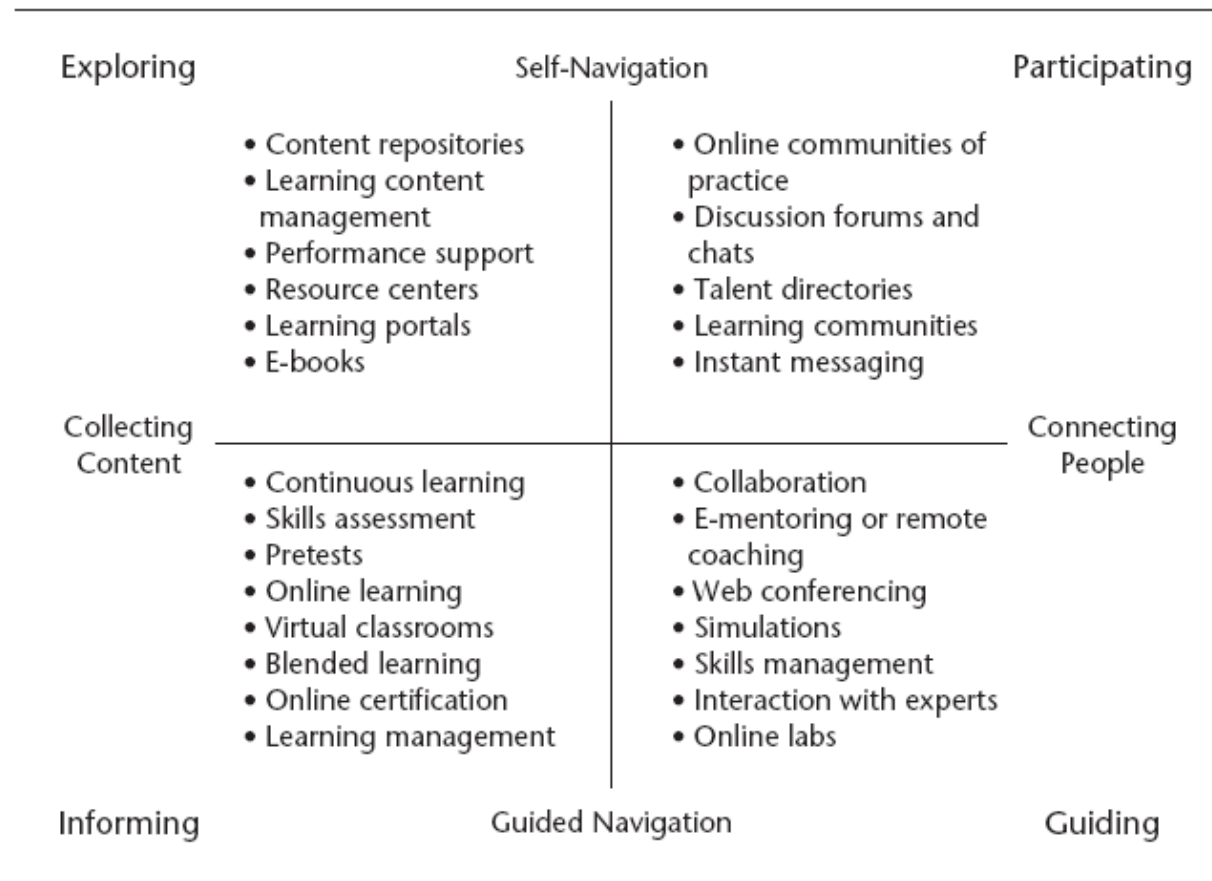
Specific Learning Elements

An Learning Ecology from Sun Microsystems (Wenger & Ferguson, 2006)

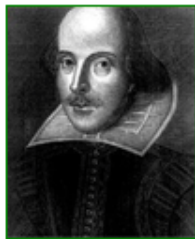
A Learning Ecology Model for Blended Learning

89

FIGURE 6.6. SPECIFIC KNOWLEDGE SERVICES.



1. Google Print Project



The complete plays of Shakespeare. Now at your fingertips.

In Shakespeare's day, gaining greater access to his plays meant duking it out with the other "groundlings" for the best view of the stage. It took centuries for the modern printing press to bring plays like *Hamlet* to people all around the world – and for the Bard to become one of the most quoted writers in history.

Now Shakespeare's oeuvre is even more accessible. Search within *Hamlet* for "[to be or not to be](#)" to read the rest of his famous soliloquy. Find out who called the world his "[oyster](#)" and why. Browse through a familiar play – or follow your curiosity to discover a new one. And if you decide you want to buy a copy, "All editions" will show you every version in [Google Book Search](#), many of which are available for purchase.

Comedy

[Tragedy](#)

[Romance](#)

[History](#)

[The Comedy of Errors](#)

"Time is a very bankrupt, and owes more than he's worth, to season.

Nay, he's a thief too: have you not heard men say That Time comes stealing on by night and day?"

[All editions](#)

[Love's Labor's Lost](#)

"O, they have lived long on the alms-basket of words. I marvel thy master hath not eaten thee for a word; for thou art not so long by the head as honorificabilitudinitatibus: thou art easier swallowed than a flap-dragon."

[All editions](#)

[Much Ado about Nothing](#)

"That a woman conceived me, I thank her; that she Brought me up, I likewise give her most humble thanks: But that I will have a recheat winded in my forehead, or hang my bugle In an invisible baldrick, all women shall pardon me."

[All editions](#)

[The Merry Wives of Windsor](#)

"Why then, the world's mine oyster, Which I with sword will open. I will retort the sum in equipage."

[All editions](#)

[As You Like It](#)

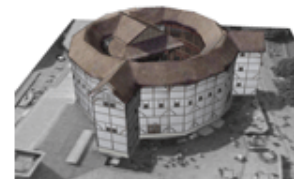
Shakespeare in the Park



Google Book Search is a proud sponsor of [Shakespeare in the Park](#).

Learn more about this summer's free performance of *Macbeth* at the Delacorte Theater in New York's Central Park.

Take a Literary Field Trip



Download [Google Earth](#) to visit the Globe Theater and other Shakespearean

BBC's download plans get backing, BBC News, January 31, 2007



The BBC's plans will allow viewers to download shows like Doctor Who



Programmes like Planet Earth could be available for longer



1.4m people downloaded Beethoven's symphonies from the

The screenshot shows the BBC News website interface. At the top, there is a red navigation bar with the BBC News logo and a link to 'The News in 2 minutes'. Below this, a navigation menu lists various regions: Africa, Americas, Asia-Pacific, Europe, Middle East, South Asia, UK, and Business. The main content area features a headline: 'BBC's download plans get backing'. A sub-headline reads: 'TV shows like Doctor Who are expected to be available for download later this year after the BBC Trust gave initial approval to the BBC's on-demand plans.' A small image of David Tennant as the Doctor is visible on the right side of the page. At the bottom, a snippet of text states: 'Under the proposals, viewers will be able to watch popular'.

2. Blending Online and F2F Instruction

- “Blended learning refers to events that combine aspects of online and face-to-face instruction” (Rooney, 2003, p. 26; Ward & LaBranche, 2003, p. 22)**



AMA Special Report, Effectively Implementing a Blended Learning Approach (Steven Shaw & Nicholas Igneri, 2006)



The IBM Four Tier Learning Model (2006)

Blending Learning for Business Impact – IBM's case for learning success, 2006 Handbook of Blended Learning, Nancy Lewis, VP, & Peter Orton, IBM



Blended Learning Scenario

(copyright Microsoft, Ziob & Mosher, 2006;
Handbook of Blended Learning Environments)

Pre Class	Day 1	Day 2	Day 3	Day 4	Day 5	Post Class
Self-study prep	In classroom	Virtual class	e-Learning	Virtual class	In classroom	Community newsgroups



IHRDC Certificate programs are all Blended Learning, a combination of e-Learning; mentor assisted learning; Practical Assignments (On the Job) and Peer Review quality written paper exercise.

The image shows a screenshot of the IHRDC Online website. The top navigation bar includes links for certificate programs, diploma programs, master degree programs, application form, about us, and contact us. The main content area is divided into two sections: a 'Welcome' message and a 'Certificate Programs - Overview' section. The 'Welcome' section features a login form and a paragraph about the organization's commitment to providing training and education. The 'Certificate Programs - Overview' section lists various programs, including 'Non-Technical & Professional' and 'Reservoir Description'. A 'PROGRAM SUMMARY' section provides details for a 'Certificate in Formation Evaluation' program, including a list of background learning courses and action learning assignments. A 'Tenant Case' window is visible in the bottom right corner, showing a video of two people in a professional setting.

IHRDC Online
www.ihrdconline.com

certificate programs
diploma programs
master degree programs
application form
about us
contact us

Welcome
IHRDC Online, in partnership with the Oil and Gas Industry, provides training and education to the industry. At IHRDC we understand that not all employees can always relocate or advance their education to meet your learning goals. We offer excellent, mentored programs with a unique schedule and location.

Log In to IHRDC Online

Email:

Password:

Log In >>

Certificate Programs - Overview

You may now choose from 20 e-Learning certificate programs in Oil and Gas Technology and Management. Here is an overview of the program:

Non-Technical & Professional

- Petroleum Technology Professionals
- Upstream Petroleum Engineers

Reservoir Description

PROGRAM SUMMARY:
Reviews fundamentals of petroleum geology and describes key reservoir rock characteristics and fluid properties. Examines mud logging and related techniques for collecting and analyzing drilled cuttings. Describes well logging equipment, procedures and quality control methods, and reviews the features, benefits and limitations of various logging tools. Covers interpretation techniques for lithology, saturation and porosity logs, as well as for dipmeters and borehole imaging devices. Introduces basic principles of well testing and their application in drillstem testing. Describes the use of geologic cross sections and the construction of subsurface maps. Examines the integration of geophysical and geological data, and the application of geophysical methods in building a model of the subsurface.

BACKGROUND LEARNING:
Complete the following IPIMS.ep Background Learning courses:

1. Fundamentals of Petroleum Geology
2. Sampling & Analysis of Drilled Cuttings
3. Mud Logging
4. Coring & Core Analysis
5. Fluid Sampling & Analysis
6. Introduction to Well Logging
7. Well Logging Tools & Techniques
8. Well Log Interpretation
9. Dipmeter Surveys
10. Borehole Imaging
11. Fundamentals of Well Testing
12. Drillstem Testing
13. Geologic Cross-Sections
14. Subsurface Mapping
15. Subsurface Facies Analysis
16. Fundamentals of Exploration Geophysics
17. Geological Messages in the Seismic Trace
18. Basic Seismic Interpretation
19. Borehole Velocity Measurements

ACTION LEARNING:
Complete the following simulated job assignments:

1. **Reservoir Rock and Fluid Properties** - Define the properties of the reservoir rock/fluid system

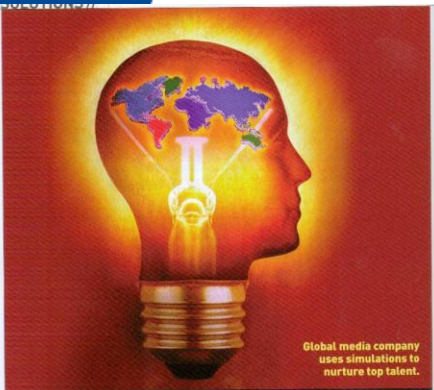
Tenant Case

summary
program schedule

APPLY NOW!

Approximate dedicated hours to complete: 200
Price: \$3,500.00

Copyright © 2005 Accordance. All rights reserved.



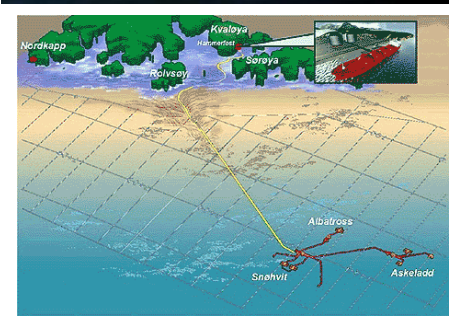
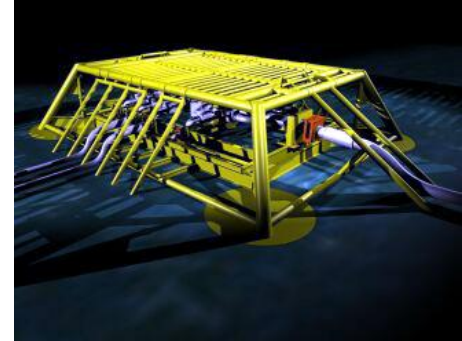
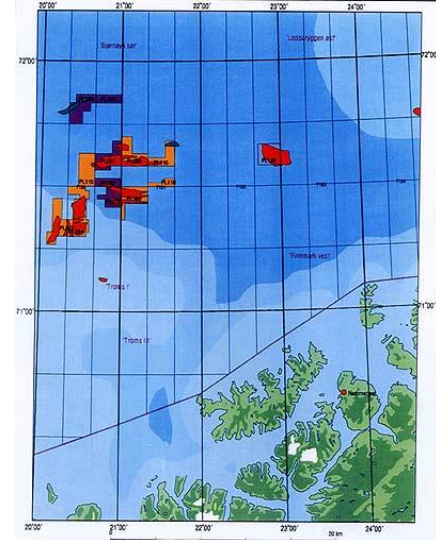
Real-Life Learning Situations

THE COMPANY TORSTAR

E-Learning Contracts: Meaningfulness

Shell Oil: Workflow Learning

- In this context, authentic work-based activities are learning activities that are anchored in workplace practice and that are focused on developing the participants' ability to solve problems in their everyday professional job roles (Merrill, 2002).



3. Open Source Tools

The image is a collage of three screenshots illustrating open-source tools:

- EverNote:** The top-left screenshot shows the EverNote website with the slogan "Every note, ever written - at any time, in any place." Below it, a screenshot of the EverNote 1.5 application interface features the text "It's Easy to Find Notes".
- VUE:** The bottom-left screenshot displays the VUE (Visual User Experience) software interface. It includes a "DataSource" panel on the left, a central map titled "Welcome to VUE" with nodes for "About VUE", "Download VUE software", "User Documentation", "My Maps", "User Forums", and "VUE Resources", and a search bar at the bottom.
- Web Clips:** The right-side screenshot shows a web browser window with a "Web clips" sidebar. A red arrow points from the sidebar to a clip titled "Business" which contains a WSJ.com logo and the text "THE WALL STREET ONLINE". Below this, another clip titled "Business" shows the masthead of "The New York Times Business".

OpenSource Courseware Asynchronous Discussion



My Workspace | BL_EDUC_P540_15928 | **BL_EDUC_P540_29007** | BL_EDUC_P600_15935 | BL_EDUC_P640_25068 | - more -

- Home
- Syllabus
- Schedule
- Announcements
- Resources
- Discussion
- Assignments
- Tests & Surveys
- Gradebook
- Drop Box
- Chat Room
- Email Archive
- IU News
- Web Content
- Site Info
- Help

↑ DISCUSSION ?

Add Topic Add Category Previous Message Next Message Expand All Permissions

View: Row Layout [Search]

- Week 1 Discussion: Intro to Theories of Learning and Instruction
 - Week 1 Discussion K-12 Group (2 responses) Curtis Jay Bonk Aug 27, 2005 9:30 pm
 - Chapter 1 discussion (1 response) Judith A Chaplin-Lovery Aug 28, 2005 9:46 am
 - Obesidog? Sounds like a super hero! Curtis Jay Bonk Aug 28, 2005 10:48 pm
 - Week 1 Discussion of Adult Learning Group (1 response) Curtis Jay Bonk Aug 27, 2005
 - Week 1 Introductions
 - 8 Nouns (44 responses) Curtis Jay Bonk Aug 19, 2005 11:45 am
 - 8 nouns (2 responses) Theresa G Skaggs Aug 23, 2005 9:51 pm
 - Theresa's 8 nouns (2 responses) Theresa G Skaggs Aug 23, 2005 9:55 pm
 - Ladema's 8 Nouns (4 responses) Ladema S Zinsmeister Aug 26, 2005 3:17 pm

Week 1 Discussion: Intro to Theories of Learning and Instruction>Week 1 Discussion>Chapter 1 discussion>Obesidog? Sounds like a super hero!

From Curtis Jay Bonk (Aug 28, 2005 10:48 pm)
Message I love the name obesidog! It sounds like a super hero. Sorry the video on another computer. Remember to scroll to about 28 minutes into the video blank.

Moodle - A Free, Open Source Course Management System for Online Learning - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Media Print Mail News e-Cards Calc Games Tools Media Translate

Google | moodle.org | Address http://moodle.org/ | All the Internet

moodle

English (en) Login

Main menu

- Community Forums
- Frequently Asked Questions
- Documentation
- Download
- Languages
- Modules and add-ons
- Development
- Donations
- Ratings
- Moodle Buzz
- Moodle Sites

Site news

Moodle 1.2 Beta
by Martin Dougiamas - Tuesday, 24 February 2004, 06:34 PM

After months of work we're proud to announce the Moodle 1.2 beta release! If you are unfamiliar with computer release jargon, the beta means that this is a test release to iron out any last problems before the final release (which we expect in a week or two).

As usual, it's available from the [Moodle download page](#) and here are the [release notes](#).

And here's another new feature - [automatic embedded audio streaming](#)

Course categories

- English Language
- Other Languages
- Demo Courses
- Search courses...

Advertisement

moodle.com

Moodle 1.2 Teaser #1
by Martin Dougiamas - Thursday, 12 February 2004, 05:17 PM

Thanks to some great collaborative Moodling driven by Zbigniew Fiedorowicz, Moodle 1.2 will natively and efficiently support embedded mathematics notation! It's easy to edit (using standard TeX notation) anywhere in Moodle (forums, journals, quizzes, assignments etc), and works on any browser!

$$\sum_{i=1}^{n-1} \int_{x_i}^{x_{i+1}} \left\{ \frac{1}{\Delta x} [(x_{i+1}-x)y_i^*] - f(x) \right\}^2 dx$$

Done Internet

Moodle is a course management system (CMS) - a software package designed to help educators create quality online courses. Such e-learning systems are sometimes also called Learning Management Systems (LMS) or Virtual Learning Environments (VLE). One of the main advantages of Moodle over other systems is a strong grounding in [social constructionist pedagogy](#).

Moodle is [Open Source](#) software, which means you are free to [download it, use it, modify it](#) and even distribute it (under the terms of the [GNU General Public License](#)). Moodle runs without modification on Unix, Linux, Windows, Mac OS X, Netware and any other system that supports [PHP](#), including most webhost providers. Data is stored in a single database: [MySQL](#) and

4. Open CourseWare

LEARNINGLINKS A PROJECT OF: LEARNING2006

Home

Rated LearningLinks

Rank	Link Name
1	ASTD
2	Learning 2006 MASIE...
3	Google Documents

Show more...

Popular LearningLinks

- Learning 2006 MASIE...
Hit: 1
- ASTD
Hit: 1
- Google Documents
Hit: 0

Show more...

Search Directory

search...

Search

Advanced Search

Add a LearningLink

About LearningLinks

MASIE Center Info

Administrator

Categories

- Authoring Resources** (4)
Assessment, On-Line Tools...
- Business Issues** (4)
\$\$\$; Analytics...
- Careers: Learning** (3)
Job Boards, Learning Careers...
- Classroom Learning** (4)
Blended Learning, Classroom Tech...
- Collaboration** (4)
IM, Learning Organizations...
- Competencies** (3)
Competency Mgmt, Industry Specific...
- Content** (7)
Compliance, Customer Service...
- Cool Technology** (0)
- Fingertip Knowledge** (1)
Search Engines
- Gaming & Simulation** (5)
Gaming, Mobile Gaming...
- Global Learning** (0)
- Job Boards** (0)
- Learning Blogs** (0)
- Learning Careers** (0)
- Learning Examples** (0)
- Learning Systems** (2)
LOMS, LMS
- Methodologies** (0)
- Mobile Learning** (0)
- Performance Support** (3)
EPSS, Examples...
- PodCasting** (2)
PodCasts, Tools
- Salaries in Learning** (0)
- Services/Outsourcing** (0)
- Social Networks** (3)
Social Networks, Systems/Tools...
- Standards** (3)
ACC, IEEE...
- Talent Management** (0)
- Vendors/Suppliers** (2)
Procurement Advice, Suppliers
- Web/Learning 2.0** (0)

Add a LearningLink

OCW Home | Tufts University

Tufts OpenCourseWare

SCHOOLS | COURSE LIST | ABOUT OCW | HELP | FEEDBACK | CONTACT US

> OCW Home

SEARCH

Feedback

Course Home

Syllabus

Calendar

Lectures

Exams and Quizzes

Readings

Cases

IDP200 Pathophysiology of Infectious Diseases, Fall 2004/2005



Mosquito-borne disease. (Image courtesy of CDC.)

Course Faculty

- Susan Hadley
- Michael Barza
- Sherwood Gorbach
- Linden Hu
- Laura Kogelman
- Debra D. Poutsiaika
- John Ross
- David Srydman
- Cheleste Thorpe
- Matt Waldor

Course Length

17 Hours

Level

2nd Year

OCW Home | Tufts University

Tufts OpenCourseWare

SCHOOLS | COURSE LIST | ABOUT OCW | HELP | FEEDBACK | CONTACT US

> OCW Home > Pathophysiology of Infectious Diseases

SEARCH

Feedback

Course Home

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Calendar

Lectures

Exams and Quizzes

Readings

Cases

Lectures

Session	Type	Title	
1	Lecture	Approach to Infectious Diseases	[Full Text] [Slides]
2	Lecture	Fever	[Slides]
3	Lecture	Vaccines and Passive Immunotherapy	[Slides]
4	Lecture	Skin and Soft Tissue Infections	[Full Text] [Slides]
5	Lecture	Bacteremia and Infective Endocarditis	[Full Text] [Slides]
6	Lecture	Acute and Chronic Meningitis	[Full Text] [Slides]
7	Lecture	Bone and Joint	[Full Text] [Slides]
8	Lecture	Urinary Tract	[Full Text] [Slides]
9	Lecture	GI (Diarrhea and Others)	[Full Text] [Slides]
10	Lecture	Pneumonia	[Full Text] [Slides]
11	Lecture	Tuberculosis	[Full Text] [Slides]
12	Lecture	Approach to Opportunistic Infection	[Full Text] [Slides]
13	Lecture	Hospital Infections	[Full Text] [Slides]
14	Lecture	Emerging Infectious Diseases	[Full Text] [Slides]
15	Lecture	Viral Meningitis and Encephalitis	[Full Text] [Slides]
16	Small Group	AIDS Cases (see Cases link)	
17	Lecture	Review	[Slides]
18	Examination	Final Exam	

SEARCH

Advanced Search

Course Search

Course Home

Syllabus

Calendar

Readings

Lecture Notes


Assignments

Projects

Download this Course

MIT OpenCourseWare > Sloan School of Management > Advanced Managerial Communication, Spring 2004

15.281 Advanced Managerial Communication, Spring 2004



Staff

Instructor:
Prof. Neal Hartman

Course Meeting Times

Lectures:
Two sessions / week
1.5 hours / session

Level

Undergraduate / Graduate

Feedback

Send feedback about OCW or this course.

The challenge of presenting at a press conference is made even more difficult by the presence of news cameras and audience members with questions. (Image courtesy of the U.S. Department of Commerce National Telecommunications and Information Administration.)

Highlights of this Course

The lecture notes page features teaching notes and exercises used in class. Students complete a variety of communication assignments, for which we offer full credit.

Course Description

This course builds on managerial communication skills developed in Management Communication for Undergraduates (15.279) or Communication for Managers (15.280). It introduces interactive oral and interpersonal communication skills important to managers, including: presenting to a hostile audience, running meetings, listening, and contributing to group decision-making. Working in teams, students present a

5. Free Portals on Oil and Gas Industry



A screenshot of a Microsoft Internet Explorer browser window displaying the NetApp Case Studies website. The browser's address bar shows the URL 'http://www.netapp.com/case_studies/'. The website has a blue header with navigation links: 'Worldwide', 'Investors', 'Customers', and 'Contact Us'. Below the header is a dark blue navigation bar with links for 'COMPANY', 'PRODUCTS', 'SOLUTIONS', 'SUPPORT', 'HOW TO BUY', 'LIBRARY', 'NEWS + EVENTS', and 'PARTNERS'. The main content area features the NetApp logo and the text 'NetApp Case Studies Real-world solutions.' followed by a paragraph describing their data management solutions. A search bar and a 'Case Studies' section are also visible.



Energy Case Studies

- [Anadarko Petroleum](#)
- [Chesapeake Energy](#)
- [Chevron Overseas Petroleum, Inc.](#)
- [Conoco](#)
- [EarthData](#)
- [Newfield Exploration Company](#)
- [Ocean Energy](#)
- [OILspace](#)
- [Petrobras](#)

Federal Case Studies

- [GTSI](#)
- [North Texas Tollway Authority](#)
- [Summit County, Ohio](#)
- [Texas Legislative Council](#)

Financial Services Case Studies

- [BayView Financial](#)
- [BOK Financial Corporation](#)
- [First American Trust](#)
- [HypoVereinsbank AG](#)
- [Maerki Baumann & Co. AG](#)
- [Merrill Lynch Canada](#)
- [Motley Fool](#)
- [SAS](#)
- [SEB](#)



Online Referenceware and Terminology Exercises (puzzles, games, etc.)

"putting all its eggs in one basket"

Use this keyboard to open hidden letters

1	2	3	4	5	6	7	8	9	0
Q			R			Y			
		D	F			H	J		
Z	X		V			,	()	

Time (sec): 122 (max 120 sec) Score: 877 16

Stop Game. Return to Menu

You have lost.

"putting all its eggs in one basket"

[Premium Content](#) [Register](#) [Log In](#) [Help](#)

[Dictionary](#) [Thesaurus](#) [Encyclopedia](#) [The Web](#)

TOP
 IMAGE SEARCHES
Source: Ask.com September 2006

Paris Hilton	Jessica Alba	Keira Knightley
Britney Spears	Jessica Simpson	Naruto

ADVERTISEMENT

Thesaurus.com

- Find Synonyms and Antonyms

Word of the Day

- Today's word is: [solace](#)
- Get the [Word of the Day](#) e-mail
- Word of the Day [Archive](#)
- Add the [RSS Feed](#)

Language Resources

- Word FAQs
- [Dictionary.com Style Guide](#)
- Grammar, Usage and Style
- The Dictionary Forum
- [More »](#)

Reference.com

- Encyclopedia, Almanac, Web Search

Fun and Games

- Daily puzzles
- Crossword Puzzle Dictionary [new!](#)
- 30-day puzzle archive
- [More »](#)

Other Dictionaries

- Other Dictionaries
- Language-Specific: Spanish, French, German, Italian, Latin, [More »](#)
- Subject: Crossword, Legal, Medical

Features

- Autumn Word Origins
- [More »](#)

Tools

- Free Software!
- CleverKeys
- Dictionary.com Toolbar
- [More »](#)

Translator

- Translate text instantly

Bookstore

- Check out our recommendations

[Free software!](#) Get instant dictionary, thesaurus, and encyclopedia access from most Mac and Windows programs.

HOW MUCH CASH CAN YOU GET OUT OF YOUR HOUSE?

select your state select your rate

Choose State Choose Rate

Hurry before rates go up!

SAVE NOW

ADVERTISEMENT

Indicates premium content, which is available

LEARNING 2006

November 5 - 8 • Orlando, Florida



Learning in a "Flatter" World:
Learning Studios

Register Today & Save!

Register Now!

1214

Colleagues Registered

Event Details

- NEW: Download Brochure
- Learning 2006 Overview
- Thought Leaders
- Learning Content
- Design & Format
- Learning 2006 Blog
- Who Should Attend?
- Elliott Masie Bio & Info
- Registration & Fees
- Event Schedule
- Hotel & Travel Information

Options Print Solve Help

0:00:06 Back

Skills and behaviors at proficiency level!

LearningWORDS Team MASIE

	<p>1) Skills and behaviors at proficiency level</p> <p>4) Learning association and co-host of Learning 2006</p> <p>5) A next-gen passion and learning opportunity</p> <hr/> <p>2) Information about content that makes it searchable and SCORM friendly</p> <p>3) Leadership Award winner from the Middle East</p> <p>4) An instructional design</p>
--	--

Merriam-Webster OnLine

[Merriam-Webster FOR KIDS](#) [Encyclopedia BRITANNICA](#)

[Merriam-Webster ONLINE](#) [Merriam-Webster COLLEGIATE](#) [Merriam-Webster UNABRIDGED](#)

HOME

- PREMIUM SERVICES
- M-W Collegiate.com
- M-W Unabridged.com
- Britannica.com
- Multi-User Licenses

DOWNLOADS

- WORD OF THE DAY
- WORD GAMES
- WORD FOR THE WISE
- ONLINE STORE
- HELP

Merriam-Webster Inc. [Company Information](#)

FREE Premium Access:

Access Merriam-Webster Unabridged free after completing one brief ad. No registration required.

Start Here

Merriam-Webster Online Dictionary

Merriam-Webster Online Thesaurus

Health... Re-defined

We're pleased to announce a new partnership with Healthline.com, the leading online source for consumer health information. Now, searching for words like *osteogenesis imperfecta* or *fascioulceration* in Merriam-Webster's Online Dictionary will give you more than a definition — you'll also have access to doctor-reviewed articles and HealthMaps, which provide a visual overview of the disease and condition, and offer shortcuts to the information you need on the topic. Let Healthline's Medically Guided Search bring new depth to health definitions!

Attention All Mouse Potatoes...

...or even less compulsive computer-users, for that matter. We're giving our visitors a sneak peek at the **2006 update of new words** and senses to be added to Merriam-Webster's *Collegiate Dictionary, Eleventh Edition* later this fall. First dibs on everything from mouse potato to umbrow can be claimed [here](#).

And Now a Word from Our Podcaster...

Listen up, now you can hear Merriam-Webster's Word of the Day on your iPod! Hosted by a Merriam-Webster editor, this

September 21, 2006

FREE Daily Features

Word of the Day:

fortitions
 Non-TOU-UK-ush, adjective
 1: occurring by chance
 2: fortunate, lucky
 *S: coming or happening by a lucky chance

[more...](#) [subscribe](#)

Word for the Week:

[Today's Broadcast](#)

Daily Crossword:

[Solve Today's Puzzle!](#)

Word Game of the Day:

[Play Today's Game](#)

Daily Buzzwords:

[See Inside](#) [subscribe](#)

Learner's Word of the Day:

[Learn English](#) [subscribe](#)

Latest Entries!

doc in a box
Netflixing
George Mason
lazer
put the Oprah on

Add or search for a new

6. Virtual Collaboration Online Groups Tools



CpSquare Discourse Analysis

Files (Participant)

Name	Size	Type	Modified Date	Modified By
DCAFullDissertation	8,307KB	Adobe Acrobat Document	12/11/2002 9:59:0...	Bron
delast	74KB	Adobe Acrobat Document	12/11/2002 8:40:2...	Bron
zhinawong_pringam	29KB	Adobe Acrobat Document	12/11/2002 8:43:3...	Bron
StevenKushnerAERAZ...	183KB	Adobe Acrobat Document	12/11/2002 9:30:2...	Bron
techreport	145KB	Adobe Acrobat Document	12/11/2002 9:39:5...	Bron
duffy_public	99KB	Adobe Acrobat Document	12/11/2002 9:43:2...	Bron
delast.ally.2003	550KB	Adobe Acrobat Document	1/30/2003 5:01:28 ...	[Unknown]
Bonk		File Folder	5/12/2003 4:36:50 PM	Bron

Folder: Files (Root Folder)\Discourse Analysis Readings

Conversation

Hold-to-Talk

Hide Chat (1)

Navigation: Calendar, Discussion, MindManager, Sketchpad, Web Browser, Welcome, Files (1), Notepad, Add Tool

Search the Web

YAHOO! GROUPS Sign In New User? Sign Up Groups Home - Help



Yahoo! Groups
The easiest way for groups of people to communicate on the Internet

- Stay in touch with friends, family and colleagues
- Discuss sports, health, news, and more
- Connect with people who share your interests

Find a Group

(Example: fly fishing, vintage trains, bonsai plants)

- | | |
|---|--|
| Business & Finance | Computers & Internet |
| Cultures & Community | Entertainment & Arts |
| Family & Home | Games |
| Government & Politics | Health & Wellness |
| Hobbies & Crafts | Music |
| Recreation & Sports | Regional |

To view My Groups... you need a Yahoo! ID.

Don't have a Yahoo! ID?
Signing up is easy.

[Sign up for Yahoo!](#)

Already have a Yahoo! ID?
Sign in.

Yahoo ID:

Password:

Remember my ID on this computer

MODE: Standard | Secure
Forget your ID or password?
[Sign-in help](#)

Google Docs & Spreadsheets

[cjbonk@gmail.com](#) | [Docs Home](#) | [Help](#) | [Sign out](#)

beddss asdfavvws edited on January 27, 2007 10:41 PM by Cjbonk

[Back to editing](#) [Close document](#)

[File](#) [Edit](#) [Insert](#) [Revisions](#) [Edit HTML](#) [Preview](#) [Print](#) [Email](#) [Collaborate](#) [Publish](#)

Collaborate on this document

This document is not shared.

Invite collaborators:

Collaborators may edit the document and invite more collaborators and viewers.

Separate email addresses with commas.

Invite viewers:

Viewers may see the same document collaborators do, but not edit it.

Separate email addresses with commas.

[Preview document as a viewer](#)
[View RSS feed of document changes](#)

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Online Apprenticeship and Mentoring

(Simon Fraser University News:

<http://www.sfu.ca/mediapr/sfnews/2001/Sept6/hightech.html>)

Students Chat With Italian Civil Engineer

Lakeside students had many questions as they talked with an Italian Civil engineer named Paolo Paternostro who was serving an internship in California studying air quality. Using an IRC Chat and E-mail the students enjoyed their conversation as they explored Italy using the National Geographic World Atlas and the Internet Virtual Tourist II. As the students found item of interest about Italy they would ask questions and receive their answers first hand.

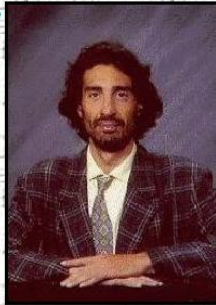
In an E-mail conversation later Mrs. Johnson and Paolo discussed their Chat. The following is an excerpt of the E-Mail.

Good morning, Paolo,

The class is excited today. Everyone is anxious to receive your e-mail. I really appreciate your taking the time to write to us and give us information about your country. We tried to save yesterday's dialogue, but could not come up with a way to do it, so much was lost to poor memory. Thank you so much for agreeing to fill in the gaps for us.

Yesterday you told us that you lived in a village called "Castrovillari" located in a section of Italy called "Calabria" which is located in the toe of the boot.

You said you were a civil engineer, educated in Italy, who had come to the United States 10 months ago to do an internship with a company in San Diego, California.



http://www.3creek.com - Open Mentoring® Tour - Microsoft Internet Explorer

Stage 1: Establish Stage 2: Monitor Stage 3: Close

Mentor Evaluation:
 Complete the evaluation and give feedback to the mentee.

Open Mentoring® ©2004 Triple Creek Associates, Inc. All rights reserved. May not reproduce in any fashion.

Done Internet

http://www.3creek.com - Open Mentoring® Tour - Microsoft Internet Explorer

Stage 1: Establish Stage 2: Monitor Stage 3: Close

Mentor Match Percentage

Dom	Julie	Rick	Amy	Julio
63%	91%	80%	42%	57%

Mentor Selection:
 The mentor database is sorted based on a percentage match of the mentors' strength areas with the mentee's developmental needs.

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Done Internet



Synchronous/Virtual Learning

Attendee List (27)

- My Status
- Roberto Garcia
- Roberto Garcia 2
- Janice Starkey
- Fahd Laghrani
- Bakram Shallemuri
- Brian Toxan
- Jag Shettler
- Bernadino Lothary
- James Matthews
- Deepak D'Souza
- Laurence Yimowski
- Hick Buchman
- Andrew Brown
- Marcos Mora
- Michael Ulin
- Jennifer Gueho
- Mike Carter

FOR SMOOTH CHATTING:

- 1) Participate often and in a serious manner
- 2) Refrain from typing when instructor is lecturing
- 3) Refrain from side discussions with others
- 4) Stay engaged to avoid repetition & slowdowns

Chat:

Balaram Shallemuri: I think cultures are things what they can re to be blended.... for example, Anti US in France

Marcos Mora: I think they are changing in the business world, however when you step beyond the business arena and into every day life, the cultural differences become more visible.

Balaram Shallemuri: yes there is.... let me get the page

Jennifer Gueho: Do these differences exist with Mexican-American (3rd generation in US)?

horizonlive
collaborate • interact • learn

- Audio/Video
- Interactive Chat
- Slide List
- Polls and Surveys
- eLearning Templates
- eBoard
- LiveApp
- Archives
- System

HorizonLive : eBoard

Which of the following wrote: "Oh, be wiser thou! Instructed that true knowledge leads to love."

Author	Score
William Shakespeare	2.0
William Wordsworth	1.0
Robin Williams	0.0
William F. Buckley	0.0
WB Smith	0.0

standard deviation

creativeclub .co.uk

Mitsubishi Mitsubishi Colt - Football - 25th February 2005

The Creative Club

Play this ad ▶

- >> Largest Archive of UK Ads
- >> Spend Reports Available
- >> Updated Daily
- >> Superior Quality
- >> Free to join
- >> All media covered
- >> Be alerted of new ads
- >> Archive purchased ads

Join Now

HorizonLive : Features : Tour - Microsoft Internet Explorer pro

horizonlive
collaborate • interact • learn

- Audio/Video
- Interactive Chat
- Slide List
- Polls and Surveys
- eLearning Templates
- eBoard
- LiveApp

HorizonLive : Polling

Where do you think I am?


Location	Score
In the UK	2.0
At an international event	1.0
At a party or club	1.0
At the airport	1.0
At a friend's	0.0



Webcast Lectures (slides synched)

Meaningful Learning and Schema Theory - Microsoft Internet Explorer

Address: <http://crit.indiana.edu/video/viewer/index.pl?vidID=93>



Meaningful Learning

- **Non-arbitrary, non-verbatim, substantive incorporation of new knowledge into cognitive structure.**
- **Deliberate effort to link new knowledge with higher order concepts in cognitive structure**
- **Learning related to experiences with events or objects.**
- **Affective commitment to relate new knowledge to prior learning.**

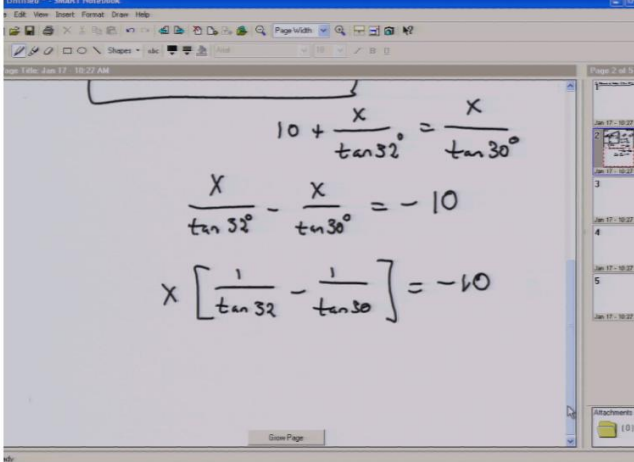
What makes things meaningful?
➤ Meaningful Learning
Rote Learning
Conversation
What is the conversation about?
Types of Information Processing (1)
Types of Information Processing (2)
Schema Theory(1)
Schema Theory(2)
Schema Theory(3)
Types of Schema(1)
Types of Schema(2)

Calculus I
Ronald Brent, Mathematics

Riverhawk Web Server

UMass Lowell
Ball 214

Untitled - SMART Notebook


$$10 + \frac{x}{\tan 32^\circ} = \frac{x}{\tan 30^\circ}$$
$$\frac{x}{\tan 32^\circ} - \frac{x}{\tan 30^\circ} = -10$$
$$x \left[\frac{1}{\tan 32^\circ} - \frac{1}{\tan 30^\circ} \right] = -10$$

Slide 12 of 30 15:48

Playing 78K 6:29 / 50:31

Scenes Info Help

12.
$$\begin{aligned} y \cos(\alpha - \beta) &= y(\cos \alpha \cos \beta + \sin \alpha \sin \beta) \\ &= y \cos \alpha \cos \beta + y \sin \alpha \sin \beta \\ &= y \cos \alpha \cos \beta + y \sin \alpha \sin \beta \end{aligned}$$

13. 15:48

UMass Lowell Ball 214

powered with Apresio

7. Online Gaming, Simulations, and Virtual Worlds

CNEW, News.com, Nov. 14, 2006



BusinessWeek online

COVER STORY

Inside the World of Second Life

Meet seven residents of this virtual world who wheel and deal in a real economy. Some are even making good money.

By Rob Hoff

Virtual world Second Life, created by Linden Lab of San Francisco, is a place to socialize via one's avatar, or onscreen graphic character. Second Life "residents" can

Internet



Massive Multiplayer Online Gaming (MMOG)

Lessons from the Future Leadership in Massively Multiplayer Online Environments



- ▶ Introduction
- ▶ Visioning
- ▶ Sense making

Making Quick Decisions (2:30)
A team of players quickly evaluates their competition using available tools and experience.

Reflecting on Past Action (2:17)
An EverQuest II Guild quickly wipes in an encounter with a new boss they are not familiar with.

Communicating and Collaborating Effectively (1:07)
A level-60 guild leader shares her in-game leadership experiences at the GIO 2.0 Salon in New York.

- ▶ Relating
- ▶ Inventing
- ▶ Conclusion

Reflecting on Past Action

An EverQuest II Guild quickly wipes in an encounter with a new boss they are not familiar with.

Leadership Behaviors

Seeks new opportunities to stretch ones abilities and experiment with new things

Learns from mistakes of self and others

Considers the implications of own actions on others and adjusts accordingly

Demonstrates resilience and emotional stamina when difficulties and problems occur, taking responsibility for the situation.

Environmental Factors

Ability to try certain approaches, fail and try again

Ability to get rapid feedback on the success/failure of a raid/quest



It's easier to get past mistakes in the games, in part because you don't have to wait long to try again or try something different. Trial and error becomes a preferred strategy, and failure, at least on occasion, a expected feature of play.
—Reeves and Malone.

Massively Multiplayer Online Environments

Project Introduction

In examining the Enterprise of the Future, we posed the following question:

"As business becomes increasingly and virtual in nature, what kinds of organizations will emerge and what attributes will they have?"

To answer this question, GIO 2.0 participants suggested that IBM study the qualities of leaders who thrive in environments that contain many of the characteristics of the new business landscape – specifically those that are massively distributed and virtual in nature.

This project is a first step to answering the Leadership Question.

Lessons from the Future Leadership in Massively Multiplayer Online Environments



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- ▶ Conclusion

Communicating and Collaborating Effectively

A level-60 guild leader shares her in-game leadership experiences at the GIO 2.0 Salon in New York.

Leadership Behaviors

Rapidly makes data-driven decisions that address the immediate and considers the long term impact

Considers the impact of own actions on others and adjusts accordingly

Wins the hearts and minds of others around a common cause and creates a sense of commitment

Demonstrates resilience and emotional stamina when difficulties and problems occur

Environmental Factors

Ability to communicate in real time

Ability to separate real-time communication channels (e.g. one-on-one, group)



It is hard to lead people if you can't communicate with them. Games involve delicate communications with immediate consequences. Online games make better use of the limited communication bandwidth than more conventional approaches like videoconferencing.
—Reeves and Malone.

Lessons from the Future Leadership in Massively Multiplayer Online Environments



- ▶ Introduction
- ▶ Visioning
- ▶ Sense making
- ▶ Relating

Finding and Keeping Talent (4:18)
Officers in an Everquest II guild discuss their turnover problems and recruiting strategies.

Respecting the Individual (3:35)
Guild leader and his officers discuss a guild member's performance and the final decision on that member.

Building Lasting Relationships (3:53)
Excerpt of interviews with guild leaders in MMOs.

- ▶ Inventing
- ▶ Conclusion

Building Lasting Relationships

Excerpts of interviews with guild leaders in MMOs.

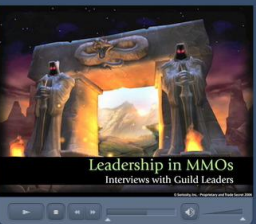
Leadership Behaviors

Expresses confidence in own abilities and experience judgement

Makes data-driven decisions that address the immediate and considers the longer term impact

Creates and maintains strong personal relationships and contacts at multiple levels

Wins the hearts and minds of others around a common cause and creates a sense of commitment



Leading a game guild is substantially about building relationships. Like real life, there are often advantages to reaching out across groups. Relationships need to span boundaries in the games as much as in real life. Boundary spanning also looks beyond immediate events to future meetings.
—Reeves and Malone

Lessons from the Future Leadership in Massively Multiplayer Online Environments



- ▶ Introduction
- ▶ Visioning
- ▶ Sense making

Making Quick Decisions (2:30)
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- ▶ Relating
- ▶ Inventing
- ▶ Conclusion

Making Quick Decisions

A team of players quickly evaluates their competition using available tools and experience.

Leadership Behaviors

Gathers, synthesizes, integrates disparate and non-traditional sources of information

Rapidly makes data-driven decisions that address the immediate and considers the long term impact

Expresses confidence in own abilities, experience and judgement

Environmental Factors

Ability to calculate risk assessments of a given raid/quest strategy in real time

Ability to see the rank/level and experience of the players you are playing with/against

Ability to identify skills required to successfully execute a raid/quest



The most obvious feature of sensemaking is that it's quick. The leader quickly identifies the appropriate strategy based on an analysis of the opposing team.
—Reeves and Malone.

Games and Simulations

e.g., Online Jeopardy Game

Thiaqi.com



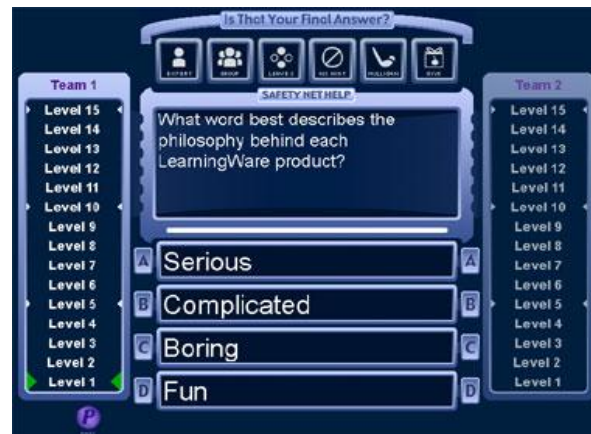
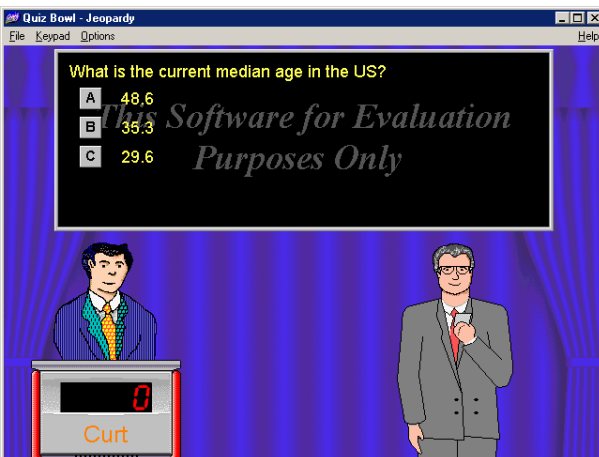
Quiz Bowl - Jeopardy

File Keypad Options Help

Round 1

Demographic	Health Care	Economic Status	The Older Population	Summary
100	100	100	100	100
200	200	200	200	200
300	300	300	300	300
400	400	400	400	400
500	500	500	500	500
600	600	600	600	600

Curt, make your selection.



Hands-on Online Simulations (e.g., Financial Accounting; from the University of Calgary)

10.1 Accounts Receivable

A receivable refers to an amount due from another party. The two most common receivables are *accounts receivable* and *notes receivable*. *Accounts receivable* or *trade receivables* refer to amounts due from customers for credit sales. A *note receivable* or *promissory note* is a written promise to pay a specified amount of money, including interest, either on demand or at a definite future date.

For review, the entries to record a credit sale and collection of a credit customer's account are shown below.

July 15: Sold merchandise costing \$630 to CompStore for \$950 with terms of 2/10, n/30.			
July 15	Accounts Receivable—CompStore	950	
	<i>To record credit sales.</i>		
15	Cost of Goods Sold	630	
	Merchandise Inventory		630
	<i>To record cost of sales.</i>		

July 15: Collected the \$720 balance owing from a credit customer, RDA Electronics.			
15	Cash	720	
	Accounts Receivable—RDA Electronics		720
	<i>To record collection of credit sales.</i>		

Registration Information

Sample Instructor
Instructor

This web site provides tools to support the student in all aspects of this course, including:

- Lessons in the form of illustrated tutorials, to help cover the main aspects of the material in much the way that a human tutor would explain them.
- Explorations to facilitate exploring the concepts and developing one's understanding through concrete examples.
- Labs that will allow you to gauge your understanding of the material, and that can be used for credit in registered courses.

10.1 Percent of Sales

Travic Parts uses the allowance method to account for uncollectible accounts receivable. Allowance doubtful accounts shows an unadjusted debit balance of \$2,000 at year-end, December 31, 2004 while the accounts receivable account shows a balance on the same date of \$92,000. Travic Parts estimates that 0.90% of net credit sales are uncollectible based on past experience. Net sales for the year ended December 31, 2004 were \$636,000, of which 3/4 were on credit. Record the adjusting entry at December 31, 2004 to estimate bad debt expense.

General Journal		Page G1	
Date	Account/Explanation	PR	Debit/Credit
	Accounts Receivable		
	Accumulated Amortization, Land Improvements		

What is the amount that will appear on the December 31, 2004 balance sheet as:
 A) AFDA
 B) Net Accounts Receivable

What is the amount that will appear as bad debt expense on the income statement for the year ended December 31, 2004?

INCORRECT

That account is not used by this transaction.

Try another

Business Class Simulated Boardroom Chat

eCollege Wales, Univ. of Glamorgan

Task 2 help

Chat Area

Room: Room 196

Martin Lynch has entered the room

Martin Lynch says:
Hello Curtis...

Type what you want to say here:

12 Interrupt send

Who's typing?

Who's in the Chat Area?
Martin Lynch

Boardroom **Notepad**

Board **Room**

Task 2 help

Chat Area

Room: Room 196

Martin Lynch has entered the room

Martin Lynch says:
Hello Curtis..

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Who's in the Chat Area?
Martin Lynch

Boardroom **Notepad**

Task
E-mail
Brief
Case Study

Task 2 help

Chat Area

Room: Room 196

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Who's typing?

Who's in the Chat Area?
Martin Lynch

Boardroom **Notepad**

Task
E-mail
Brief
Case Study

Task 2 : Going Global part 1

As members of the Management Team, you have been invited to a meeting by the Managing Director. Please read his e-mail (click on 'E-mail'), then read his Briefing Paper (click on 'Brief') to get an update of his concerns.

Using the Chat Area, your role is to discuss why Tronic should consider internationalisation.

Use the Notepad to formulate your response to this task. When you have finished, your Team Leader will post your joint conclusions to the Discussion Forum 'Going Global part 1' for further discussion with other Management Teams.

You can read the company background again by clicking on 'Case Study'.

print

Community of Learners: Medical and Business Cases Online (cases community)

http://optionstraining.org/login



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- Physician Testimonials
- Register for More CME

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MedCases, your resource for free online continuing medical education (CME) and professional development, provides health care professionals with the latest medical information delivered in highly engaging and interactive formats.



Featured CME Activity

Giving Patients Options: HIV Risk Reduction Training for Clinicians

Upon completion of all components of the program, participants should be able to:

biz2ed Advanced Search Search

Current Topics | Learning Materials | Data | Company Info | Virtual Worlds | Reference | Educators

You are here: [Home](#) > [Current Topics](#) > [Mind your Business](#)

Current Topics

[In the News](#)
[Mind your Business](#)
[At your Leisure](#)
[Research Projects](#)
[Wanna Argument?](#)
[Problem Based Learning](#)
[What's New?](#)

Mind your Business archive

Mind your Business is an exploration of topical issues from around the world and examines the theoretical background implied by the issue. Examination type questions will be set on the issue seeking to help students develop higher order skills. An outline mark scheme will also be provided to help guide students as to where marks are awarded.

Date	Subject
22 May 2006	Consumer Surplus
01 May 2006	Bonds, Yields, Par Value and Coupons
10 Apr 2006	Insurance
20 Mar 2006	All Gas and Profits?
27 Feb 2006	Alternative Fuels
06 Feb 2006	Operating at the Margin
16 Jan 2006	Business Ownership
05 Dec 2005	What Price a Wedding?
14 Nov 2005	Price Sensitivity
24 Oct 2005	Changes in the Workplace
03 Oct 2005	Georgia - A Transition Economy
12 Sep 2005	Feminine Hygiene Products
30 May 2005	The Perfume Market
16 May 2005	Franchises - Major League Baseball
02 May 2005	Markets - The Efficiency of the Invisible Hand
18 Apr 2005	Iraq Two Years On - A Glimmer of Hope?
14 Mar 2005	The Eurozone and the Single Currency: Told You So?
28 Feb 2005	Elvis Presley and Property Rights
14 Feb 2005	AIDS - The Economic Impact
31 Jan 2005	Data Handling and Social Inequalities
17 Jan 2005	Higher Education - Market Forces or Market Failure?
06 Dec 2004	Sexual Health - Can Governments Sort It?

Current Topics

- [In the News](#)
- [Mind your Business](#)
- [At your Leisure](#)
- [Research Projects](#)
- [Wanna Argument?](#)
- [Problem Based Learning](#)
- [What's New?](#)

Mind your Business - 24 October 2005

Changes in the Workplace

The News



Image: Many businesses rely on information exchange and networking - this leads to changes in the way that we work. Informal meetings over breakfast, coffee or lunch are more common than they were even 15 years ago.
 Copyright: [Lotus Head](#)

What is a career? For many people the idea of starting a job when they leave school or university and working your way through a company or within a certain profession may be what we think of a career. For many people the world of work will not be like that. Working practices are changing.

Things that used to be seen as being important in the work place and the relationships between staff at different levels are changing as the economy changes. In part this is due to the change in the structure of employment - the reduction in the proportion of workers in primary and secondary sectors and the increasing importance of the tertiary sector. Particularly important is the growth in information driven businesses.

Young people entering the world of work today will be unlikely to have a job for life. They will have a number of jobs in different industries, have to be more flexible and be prepared to move to maintain employment. They will also face changes in the way they work - many people will have to put up with fixed term contracts, working from home will be more common and even the way we dress for work is changing.

Theory

The main areas to investigate with regard to the changing world of work are:

- Employment Patterns
- Flexible Working
- Working Practices

Resources

Use the drop down boxes below to find resources related to this page.

Definitions:
 Please select

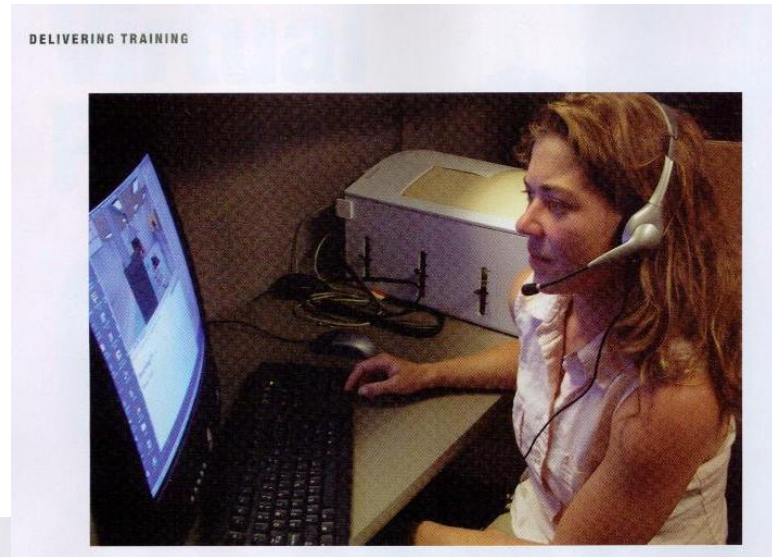
In the News:
 Please select

Theory:
 Please select

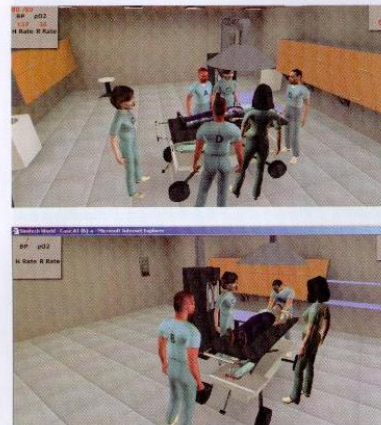
Educational Simulations



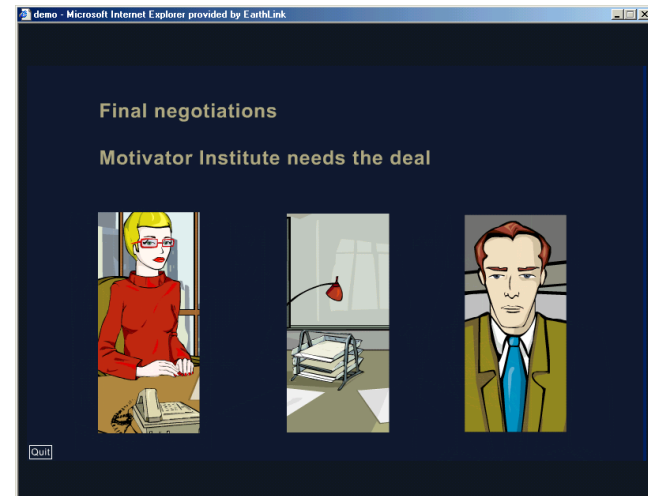
DELIVERING TRAINING



In this example, the speech bubble contains the text that will be said aloud by the character in the video. Text boxes could also be included with instructions or explanations.



During six trauma scenarios, each person assumes a role—nurse, x-ray technician, or emergency room physician. By selecting buttons from a menu, they control their avatar's actions, such as clearing a patient's airway.



Real World Problems (PBL online): Real-time Cases


REALTIME CASE STUDY

ABOUT ARTICLES TOUR AWARDS CONTACT

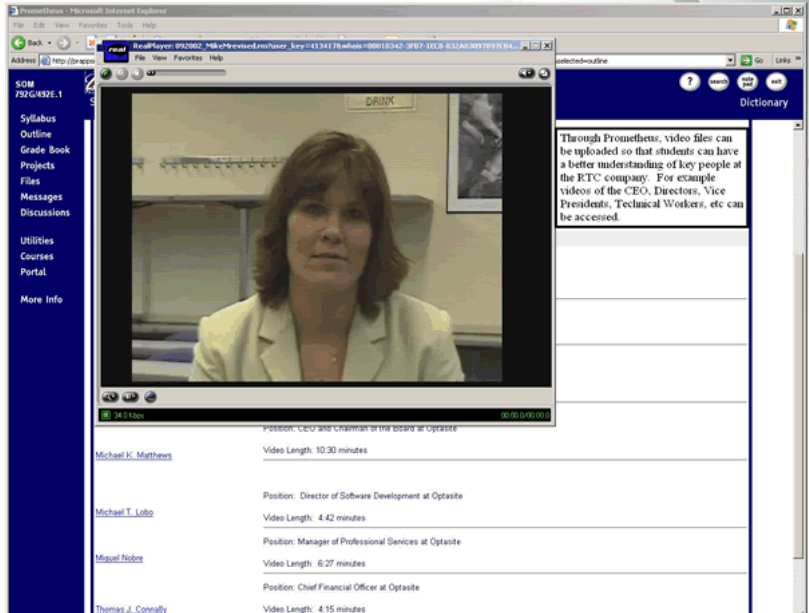
TOUR

Screenshot Tour: Screenshot 5

**Supercharging the case method,
making it more realistic and
engaging**



Professor James Theroux
Flavin Professor of Entrepreneurship,
University of Massachusetts, Amherst



Position: CEO and Chairman of the board at Optasite	Video Length: 10:30 minutes
Michael K. Matthews	
Position: Director of Software Development at Optasite	Video Length: 4:42 minutes
Michael T. Lobo	
Position: Manager of Professional Services at Optasite	Video Length: 6:27 minutes
Majed Nabe	
Position: Chief Financial Officer at Optasite	Video Length: 4:15 minutes
Thomas J. Connolly	

Video Scenario Learning (Option 6, Bloomington, IN; Allen Interactions)

http://test.optionsix.com - Scenario 3: Expert Analysis - Microsoft Internet Explorer

This site might require the following ActiveX control: 'Macromedia Flash Player 8' from 'Macromedia, Inc.'. Click here to install...

INSTRUCTIONS

NAVIGATION

- 1 View Scenario
- 2 Inappropriate Response **PLAYING**
- 3 Appropriate Response
- 4 Answer That Matters Response

Inappropriate Response

Eric

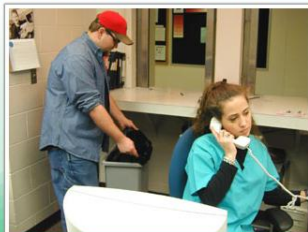
A lot of doctors have been using our drug on children and so far no one has told me about any major problems.

Other Uses

Controlling Access Challenge - Microsoft Internet Explorer

Controlling Access Challenge

1 2 3 4 5 6 7 8 Instructions




PHI access control is:

poor

good

Tenant Case




Final Agreement Case Study



Copyright © 2005 Accordance. All rights reserved.

Click on objects in Jill's area to get additional information about workstation security practices at Midtown Physician's Practice.



Hint Switch Point-of-View I'm done here. Let's continue

MANPOWER SALES CYCLE: Click the available tabs of the sales cycle to talk to your client.

prospect approach analyze present close follow-up end call

name: Eric Shin
company: MidNorthern Bank
objective: Get a referral to the call center group.

↑ start here

Oh, right. It's 10 o'clock already.

client says... client thinks...

opportunity

high
neutral
low

Your Credibility Client Interest

Resources:
sales cycle
product info
main exit

client info
transcript

Management 101

Krispy Kreme Assistant Mgr. Training (Option Six)

- ILT (fundamentals)-> WBT/OJT (performance)-> ILT (reinforcing performance) & Performance Support

Introduction to Managing the Krispy Kreme Way - Microsoft Internet Explorer

HELP
RESOURCES
MAP

Introduction to Managing the Krispy Kreme Way

About This Course

As a new Assistant Manager at Krispy Kreme, you may be new to Krispy Kreme or new to management. In either case, you probably have many questions about what is expected of you on your new job.

This course will orient you to the role of the Assistant Manager at Krispy Kreme and help you understand what is needed to become the best Assistant Manager you can be.

In the following piece, Scott Livengood, President and CEO of Krispy Kreme, discusses your call to the management adventure and the important role Assistant Managers play on the Krispy Kreme team.

Print

Course Objectives
[Objectives for this Course](#)

Find Out More
[What are these notes in the margin?](#)

Find Out More
[Read instructions for adjusting the volume of your computer.](#)

Next Steps
After you have completed this section, please go to the first module, The Krispy

Click here to view a video of Scott Livengood, Krispy Kreme President and CEO

The Krispy Kreme Culture Quick Check - Microsoft Internet Explorer

The Krispy Kreme Culture Quick Check

Score: 1 Instructions

For each of the following, select the answer that is true.

1. Our Values:

include authenticity, passion, integrity, learning, sharing, and positive expectation.

The Call to the Management Adventure Challenge - Microsoft Internet Explorer

The Call to the Management Adventure Challenge

Instructions

(to himself) Well, the General Manager's always telling me to walk through the front door and look at the business through the customer's eyes, and today I'm sure glad that I did.



Self-Directed Learning

Autonomy: Choice:

WebCT

MYWEBCT | RESUME COURSE | COURSE MAP | HELP

Discussions: ● View ● Designer Options

P506: Applying Technology to Teaching and Learning

Home » Discussions

Compose Message

Search | Manage Messages | Manage Topics

Topic	Unread	Total	Status
All	0	415	
1. Tech Integration Reviews	0	52	public, unlocked
10. Thoughtful Reflections	0	1	public, unlocked
2. Free Tool Reviews or Suggestions	0	93	public, unlocked
3. Resource Reviews or Suggestions	0	65	public, unlocked
4. Class Fliers or Brochures	0	36	public, unlocked
5. Curriculum Brainstorms	0	0	public, unlocked
6. Async Chat Suggestion or Participation	0	0	public, unlocked
7. Generate Debates	0	0	public, unlocked
8. Reading Reactions	0	31	public, unlocked

Control Panel
Visible to Designers
Take Guided Tour
View Designer Map
Add Page or Tool
Manage Files
Manage Course
Change Settings
Content Assistant

Course Menu
Homepage
Syllabus
Calendar
Discussions
My Grades

Veterans Health Administration | Emergency Management Academy

04000001090 US Department of Veterans Affairs EES

Introduction > Stage 1: Review the Current EOP

Internal Review

John Beasley

Audio Script

Audio Controls: [Play] [Pause] [Stop] [Next] [Previous] [Transcript] 0

Business Etiquette - Communicating In Today's Workplace

Menu Help Exit

Simulation

Thanks for inviting me. I already have the feeling that Icon wants to do business with us. To tell you the truth, I'm looking forward to future negotiations.

Click here to continue

Simulation - Making Introductions and Conversation

You need to do a better job of identifying guidelines for being a good conversationalist.

Figure 1. A screenshot of simulation in the sample soft skills course.

Interactive Online Stories & Flash Animation Cases

ENRON 101

THE PROBLEM

The partnership is losing money on its new asset

And it still needs to make loan payments

SLOAN: Enron's promise to back loans is all the partner has going for it

Newsweek Wall Street Editor ALLAN SLOAN

msn

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ENRON 101

ENRON GOES GLOBAL

Assets include:

- India
- Philippines
- China
- Turkey
- Poland
- Italy
- Brazil
- Central America
- United States
- Venezuela
- Britain

Enron's energy empire stretches the globe

2000

msn

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ENRON 101

ENRON'S KEEPERS

Kenneth Lay, founder and chairman of the board, is the company's public face

Jeff Skilling, CEO and strategist, is "very smart, very abrasive," says Sloan

Andrew Fastow, CFO, is the financial whiz

2001

Photo: Mike Segar / Reuters file (Fastow)

msn

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ENRON 101

1985

HOUSTON

msn

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8. Mobile Learning and Portability

10 THURSDAY, NOVEMBER 28, 2008 USA TODAY

Work away from work gets easier with technology

By Ryan Yu
USA TODAY

Trying to match the convenience and efficiency of the office while on the road is an ongoing battle for business travelers.

The explosion in wireless Internet connectivity in recent years has been a huge boost in productivity. WiFi hot spots are just about everywhere. With the application of technology and a growing number of services granted to business travelers are taking matters a step further.

Business travelers are discovering ways to stay productive in between meetings and on rides to the airport.

Here are some of the things that make business and USA TODAY work for them.

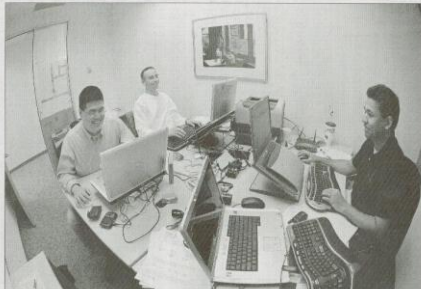
Business travel

Tools for handhelds

Duress, a Connecticut-based company, has produced travel-friendly software for smartphones and other personal digital assistants.

It's timely because many business travelers are relying exclusively on their phones and BlackBerries, Palm Treos and other handheld devices to get the job done.

Developers like Duress are making it easier to use software on the go. The software can be used to manage documents and pocket PCs. Prices start at \$35. Photo: Steve Delaney/USA Today



Head researchers, Steven Huchler (left), Steve Huchler and Karthik Abam work in a suite at the Regis Group's business center at Regis Town Center in Reston, Va., on Nov. 22. Regis Group, which rents out offices short term, provides equipment, supplies and clerical services.



Mobile workspace

Mobile workspace, Nevada employees (left, Steve Huchler and Karthik Abam) work in a suite at the Regis Group's business center at Regis Town Center in Reston, Va., on Nov. 22. Regis Group, which rents out offices short term, provides equipment, supplies and clerical services.

Office space

Work about 700 locations worldwide, the U.S.-based Regis Group is the largest provider of mobile office space. In addition to a place to temporarily set up business travelers can use equipment, supplies and clerical services. A typical Regis location contains office furniture, high-speed Internet access, conference rooms and a coffee kiosk.

Matthew Smith, president of Stamford, Conn.-based Turbine Health Management, is a legal Be-

Printing

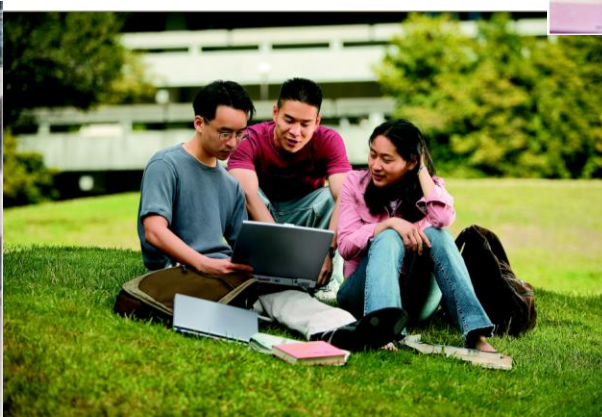
Photo: Karthik Abam and Steve Huchler have introduced under-powr printers that can let you connect your laptop.

tracking service costs \$40 per month per person. It's \$10 if you want other services as well.

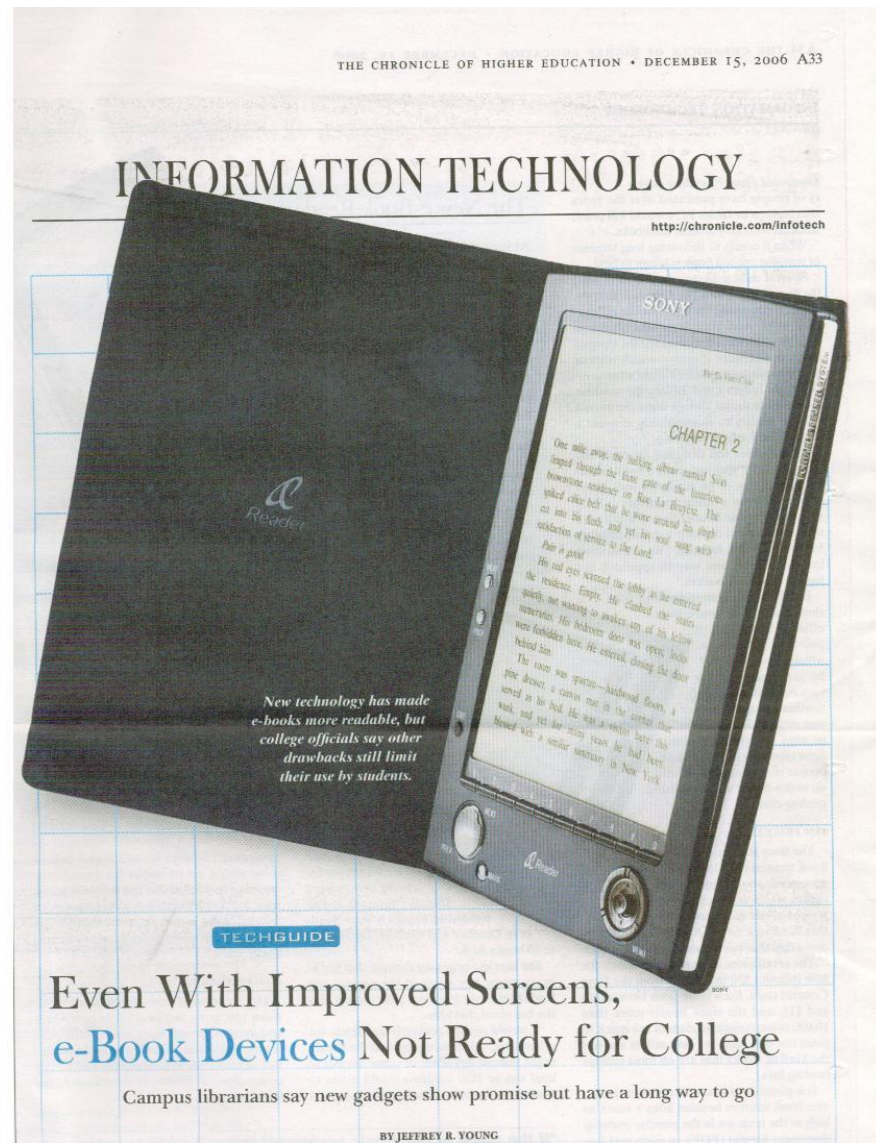
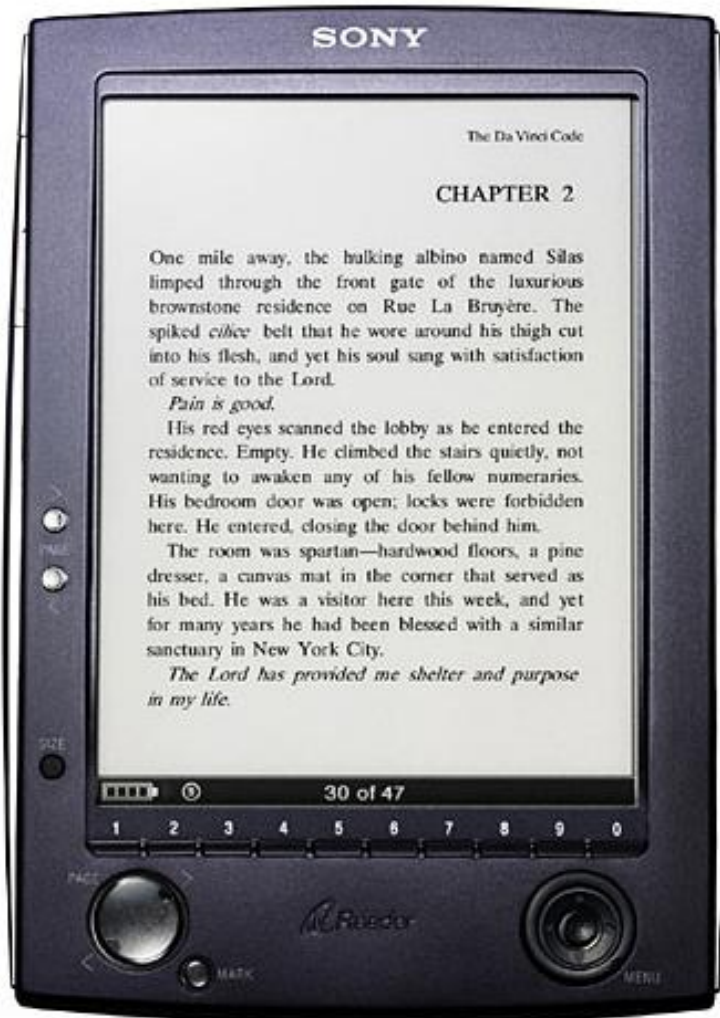
"It's for people who are portable, administrative staff," Tippett says.

Employees maximize the benefits. If needed information is unclear or inaccurate, the search is made with follow-up questions.

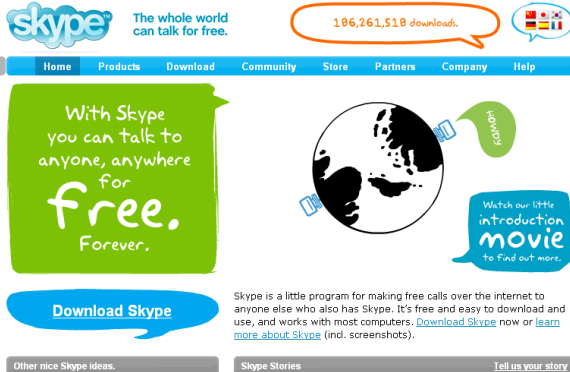
Photo: Karthik Abam and Steve Huchler have introduced under-powr printers that can let you connect your laptop.



Electronic Books (e.g., The Sony Reader)



Skype: Online Phone Calls



skype The whole world can talk for free.

186,261,518 downloads.

Home Products Download Community Store Partners Company Help

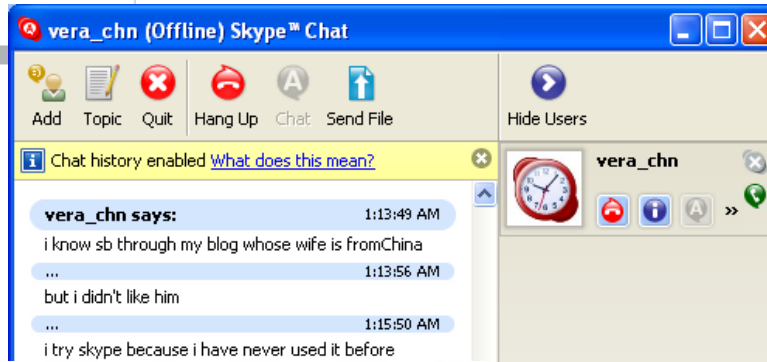
With Skype you can talk to anyone, anywhere for **Free.** Forever.

Watch our little introduction movie to find out more.

Skype is a little program for making free calls over the internet to anyone else who also has Skype. It's free and easy to download and use, and works with most computers. [Download Skype](#) now or [learn more about Skype](#) (incl. screenshots).

Download Skype

Other nice Skype ideas. Skype Stories. Tell us your story.



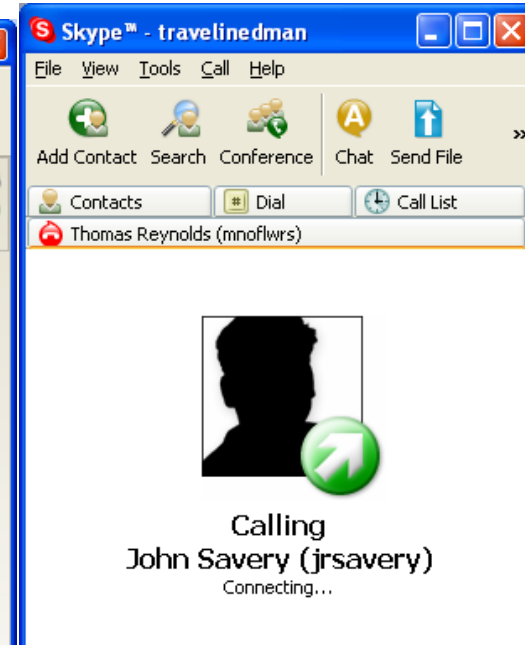
vera_chn (Offline) Skype™ Chat

Add Topic Quit Hang Up Chat Send File

Hide Users

Chat history enabled [What does this mean?](#)

vera_chn says: 1:13:49 AM
i know sb through my blog whose wife is fromChina
... 1:13:56 AM
but i didn't like him
... 1:15:50 AM
i try skype because i have never used it before



Skype™ - travelinedman

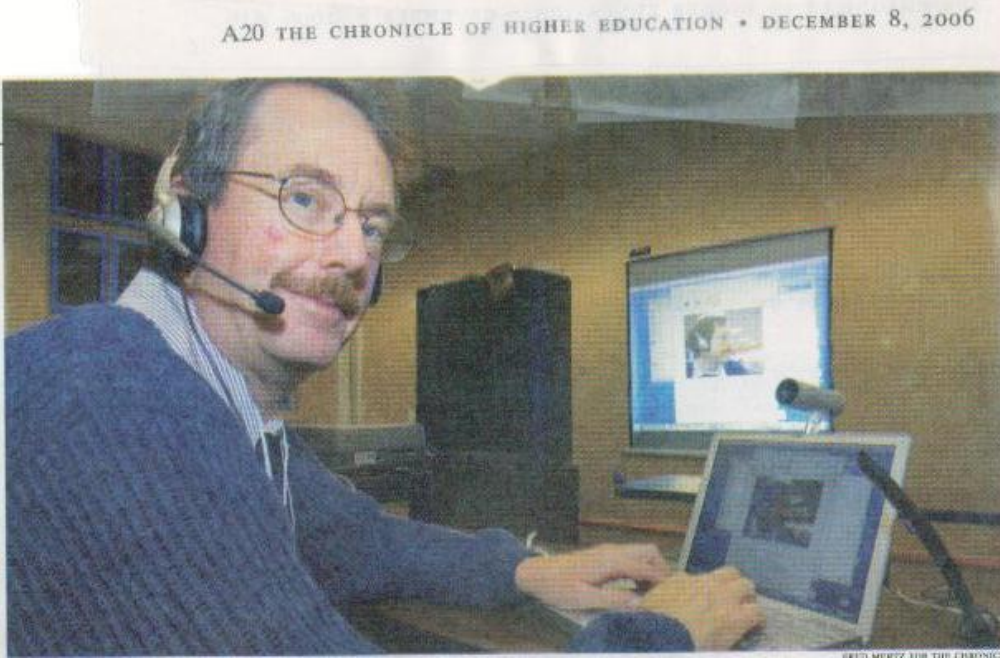
File View Tools Call Help

Add Contact Search Conference Chat Send File

Contacts Dial Call List

Thomas Reynolds (mnoflwr)

Calling
John Savery (jrsavery)
Connecting...




THE CHRONICLE OF HIGHER EDUCATION • DECEMBER 5, 2006 A29

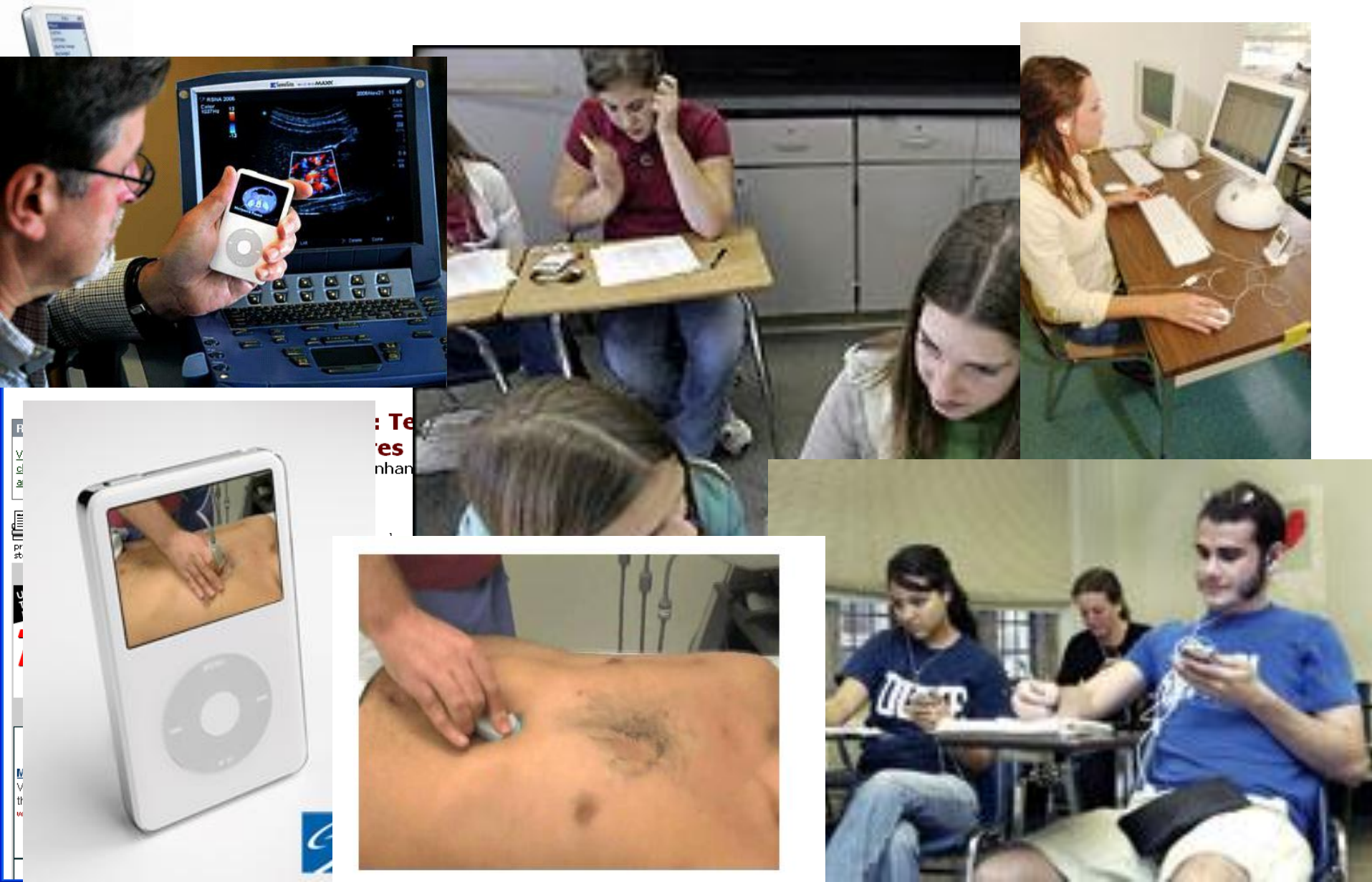
How to Use Skype

- To get started with Skype, download the free software from [Skype.com](#) and install it. Connect a microphone or headset to your computer.
- To place a call, either type in a phone number or click on the name of a person on your list of contacts. Then click the big green phone button to make the call. Computer-to-computer calls are free, although crackling can sometimes be heard in the background and some bits of sound are lost. Those problems are more pronounced when making a call from a computer to a land line or cellphone.

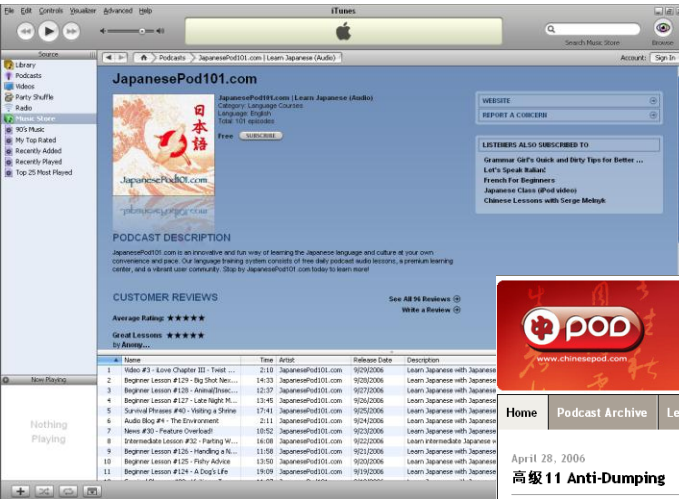
Using Skype, students in foreign-language classes at Dickinson College (above) talk regularly with native speakers. Administrators there say Skype's easy setup gives it an advantage over competing Internet telephone services.

Podcasting, Webcasting, and Coursecasting

(Adam Curry; www.dailysourcecode.com)



Language Learning Online (e.g., ChinesePod—learn Mandarin)



Learn Mandarin
on Your Terms

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April 28, 2006

高级 11 Anti-Dumping

[Discussion \(6\)](#) | [PDF Transcript \(Basic\)](#) | [Review Materials \(Premium\)](#) | [No Lesson Plan](#)

"You shoes you lose"... apparently. A recent EU investigation showed that China and Vietnam were dumping foot wear below cost, subsequently igniting a new tariff of up to 20% in some cases. In this advanced lesson, Jenny and Aggie discuss this latest newsworthy topic.

LINK TO DOWNLOAD THIS EPISODE (right-click, save as): [chinesePod205_F11_20060428.mp3\(16.2mb\)](#)

Difficulty Level: **Advanced 高级** | Popularity: 4 | Rating: 0
 Topics: [Culture](#) | Function: No Tags | Grammar: No Tags |

April 27, 2006

初级 27 You're Late Again!

[Discussion \(12\)](#) | [PDF Transcript \(Basic\)](#) | [Review Materials \(Premium\)](#) | [No Lesson Plan](#)

POPULAR THIS WEEK
(Left-click on words below to add them to your Word Bank.)

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Hello, and Welcome to the ChinesePod Wiki

Jenny Zhu

Stars of ChinesePod

Ken Carroll

Jenny Zhu

Aric S. Queen

みなさん、よろしくおねがいます！ Our Japanese-speaking ChinesePod Hosts!

Photos of the supporting cast

ChinesePod Forum | Brand New - Please Register and have a long chat over tea.

Options: Watch, Listen, or Read

Learning TRENDS by Elliott Masie - September 18, 2006.

#402 - Updates on Learning, Business & Technology.

<http://www.masie.com>

CNN Pipeline

On-Site Visit to CNN Pipeline Studio in Atlanta Georgia

- On-Demand Content Objects - Live and Stored
- Interview with Porter Anderson, CNN Pipeline Senior Producer
- Implications for Organizational Learning

 WATCH	 LISTEN	 READ
 	<p>Listen to an audio stream</p> <p>Download an MP3 audio file</p>	<p>View a PDF text transcript</p>
<p>Watch/download a Windows Media video</p> <p>Some Macintosh users may need to Click Here</p>		

9. Personalized Learning Tools (e.g., Business Blogs)



- Home
- News
- Travel
- Money
-

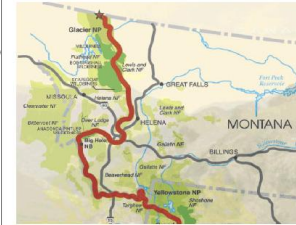
Small Business ▼

■ GET A QUOTE: GO ▪ DJIA 11,612.71



Miker-Monday, August 14th

Sam's Continental Divide Adventure Update #3



Thanks a ton for sending me that stuff Mike it is going to save my butt.

Since the last update, I managed to take 2 days off in Big Fork MT to hang out with my friend Andy and go to a party on Flathead Lake (the largest semi-natural freshwater lake west of the Mississippi) I had a great time and then managed to start putting the miles back on.

Blogs put businesses on Web search map

Updated 9/19/2006 10:30 PM ET

E-mail | Save | Print | Reprints & Perm

By Jim Hopkins, USA TODAY

Sam currently rides a [Surly Karate Monkey](#) equipped with their ["Nice Rack"](#) and [Arkel Panniers](#). He is planning on riding the [Continental Divide Trail](#) in its entirety. Godspeed!

Miker-Friday July 21st

[Freewheel Bike](#) and [Trek Bicycles](#) Commuter Night


Tuesday, September 19, 2006

The Color Amber sign in Lanconia, NH



A few days ago, a friend of mine (yes, I do have friends...) commented that he was driving through Lanconia and spotted this sign and commented on how good it looks. Of the signs we have done in 2006, this probably would be one of my favorites (if not THE favorite).

On the day that we were installing this sign, it was raining cats and dogs, so it was difficult to get a nice picture of it. Lee returned the next week to touch up some paint on the posts after installation, and he was able to get these excellent shots of the sign.



1812 South Sixth Street Minneapolis, MN 55456
On the University of Minnesota-West Bank

Sales : 612-339-2219
Service : 612-339-2235

Home | E-mail Us | My Account | Shopping Cart

FREEWHEEL BLOG

Marcy L-Friday Sept. 15th

Marcy - This is for you and the rest of the gang... We had a great trip around Lake Superior on some awesome bikes. The Co-motions and Trek SD3s came through in royal fashion. Thanks to all for guiding us to the right bikes and for the many words of advice. It's been great working with you and I look forward to many more trips. (around other lakes, etc.) as well as to Free Wheel Bike.

Attached are some pictures of the trip. Obviously pictures can't portray the view... it was awesome.

Jean Bungardner
Dopumer



wing

improve
date t



Some members of the Freewheel Staff look on curiously as Trek Bicycles Product Development team reveals future prototypes and concepts to our staff and customers. It was a fun night of collaboration, brainstorming, and future shaping! We were glad to help out. The free pizza and drink didn't hurt either! Stay tuned for more pictures.

Miker-Wednesday July 19th

Vlogging (Video Blogging) e.g., Andy Calvin's Waste of Bandwidth

 [Listen to a computer-generated podcast of this article](#)

March 10, 2006

Fon: The Global Wifi Network



A [video conversation](#) with [Martin Varsavsky](#), the founder of [Fon](#), at a presentation he gave at the [Harvard Berkman Center](#) on March 3, 2006.

Fon is a global wifi network of individuals ("Foneros") who provide free or low-cost wifi in their neighborhoods. If they choose to offer wifi for free, they in turn can access any other global Fon



March 12, 2006

Happy Independence Day, Mauritius!



[Video montage](#) in honor of Mauritius Independence Day.

The Indian Ocean island nation of Mauritius is a veritable paradise, but is going through hard times due to an outbreak of the mosquito-borne illness, [chikungunya](#). Since the disease has scared away a lot of tourists, I thought I'd put together this montage celebrating the country's 38th anniversary since independence. The five-minute montage features footage taken from all over the island, including its beaches, national parks, pilgrimage sites and the national dance known as sega.

For more on Mauritius, visit my [Mauritius diary](#) and [photo gallery](#). -andy

Posted by acarvin at 03:59 PM [Comments \(2\)](#)

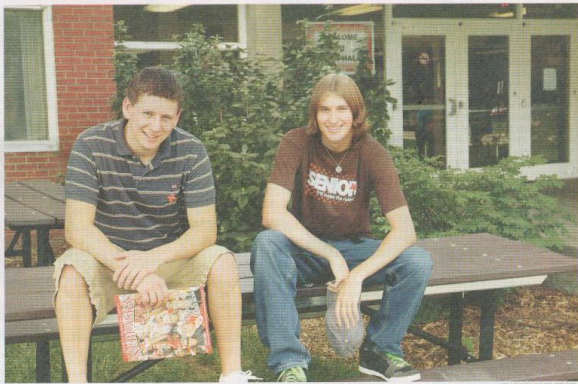
 [Listen to a computer-generated podcast of this article](#)

Social Networking Software (Web 2.0)

THE CHRONICLE OF HIGHER EDUCATION • SEPTEMBER 1, 2006 A63

STUDENTS

http://chronicle.com/students



Man C. King (left) and Clinton DeMontell, roommates at the U of Nebraska at Lincoln, overcame their initial uncertainty about each other via Facebook and instant messages.

THE CHRONICLE OF HIGHER EDUCATION • SEPTEMBER 22, 2006 A35

A Week of Change at Facebook, as It Expands Its Membership . . .

BY BRUCE BRAD

Facebook has graduated from college—and in just two short years, no less. The wildly popular online social network, which rose to prominence by catering solely to college students, will soon open its membership to all computer users, on campus and off, according to company officials. The expansion is quite a gamble for a site whose runaway success among college students has always been tied to its exclusivity. In fact, students have already started using the site to protest the proposed change. Facebook groups with names like “Don’t Let Facebook Go Public” and “Facebook for Students Only?” now have hundreds of members.

When it was founded in 2004 by a group of students at Harvard University, Facebook allowed only people with valid college e-mail addresses to register—a restriction that gave the site an air of privacy missing from broader social networks like Friendster and MySpace.

In the past year, the network has quietly loosened its registration requirements. First, Facebook allowed high school students to sign up, as long as they were invited to do so by a member of the site.

More recently the network opened its doors to employees at a handful of well-known companies, including Apple, Microsoft, and PriceWaterhouseCoopers. But neither of these, the perception, comment, or action network, that Facebook was a new clubhouse on the Web, terms software engineers have said that students continue to post content information and interesting pictures on the site without considering that the material may be viewed by employers or pro-



Facebook, a social networking site popular among college students, made its name serving campuses but now plans to create regional networks that will be open to all.

reached with its dalliances with high schools and corporations. The site will offer networks for 500 colleges, a move that could mean mySpace, which has a similar open-access policy, may create a similar counter. But so far students have paid less attention to the site, and some question that they will. Facebook's success has been tied to its exclusivity. In fact, students have already started using the site to protest the proposed change. Facebook groups with names like “Don’t Let Facebook Go Public” and “Facebook for Students Only?” now have hundreds of members.

When it was founded in 2004 by a group of students at Harvard University, Facebook allowed only people with valid college e-mail addresses to register—a restriction that gave the site an air of privacy missing from broader social networks like Friendster and MySpace. In the past year, the network has quietly loosened its registration requirements. First, Facebook allowed high school students to sign up, as long as they were invited to do so by a member of the site. More recently the network opened its doors to employees at a handful of well-known companies, including Apple, Microsoft, and PriceWaterhouseCoopers. But neither of these, the perception, comment, or action network, that Facebook was a new clubhouse on the Web, terms software engineers have said that students continue to post content information and interesting pictures on the site without considering that the material may be viewed by employers or pro-

Oct 6, 2006, Chronicle

Corporate Social Networking

Welcome, Curtis
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[Account & Settings](#) | [Inbox](#)
[Expand Your Network](#)

[Home](#)
[People](#)
[Jobs & Hiring](#)
[Services](#)
[Answers](#) ^{NEW!}
[My Profile](#)
[My Contacts](#)

[Connections](#)
[Invitations](#)
[Other Contacts](#)
[Colleagues](#)
[Classmates](#)

People Search: [Advanced search](#)

You and Thitinun Boonseng are now connected.

Your new connection

Thitinun Boonseng
 Graduate Research Assistant at University of Missouri - Columbia and Student at University of Missouri-Columbia

- [View Thitinun's 0 connections](#)
- [Send an email to Thitinun](#)
- [Download Thitinun's contact information](#)
- [Add a recommendation to Thitinun's profile](#)

What would you like to do next?

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- [Hire through your network](#)
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People Name Search Advanced Search Reference Search Your Network	Jobs Job Search Post a Job Manage Jobs	Services Write Recommendation Request Recommendation	Answers My Q&A Ask a Question Answer Questions	Subscribe Personal Business Pro
Inbox InMail & Introductions Invitations	My Account Account & Settings Name, Location, Privacy	My Profile Edit My Profile Edit My Public Profile	My Contacts Add Connections Connections	LinkedIn About LinkedIn LinkedIn f

Welcome, Curtis
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[Account & Settings](#) | [Inbox](#)
[Expand Your Network](#)

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[Jobs & Hiring](#)
[Services](#)
[Answers](#) ^{NEW!}
[My Profile](#)
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[Keyword Search](#)
[Name Search](#)
[Reference Search](#)
[Your Network](#)

People Search: [Advanced search](#)

Name search:

Last name required

Advanced search:

Keywords:
ex: engineer, analyst, logistics

Name:
Title:

Current titles only
 Current companies only

Company:
Location:

Country: United States
US ZIP: 47401 [ZIP lookup](#)

Industry: Any industry
 Accounting
 Airlines/Aviation
 Alternative Dispute Resolut
 Alternative Medicine
 Animation

Interested in: All users
Joined your network: At any time
Sort by: Keyword relevance

Are you looking to do a [Reference search?](#)

10. Open Information Communities (i.e., Learner Generated Learning) YouTube co-founders Chad Hurley and Steven Chen

BBC NEWS **OPEN** The News in 2 minutes

News services
Your news when you want it

News Front Page
Last Updated: Saturday, 27 January 2007, 16:26 GMT

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YouTubers to get ad money share

By Tim Weber
Business editor, BBC News website, Davos

VIDEO AND AUDIO NEWS
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Embed `<object width="425" height="350"><param name="`

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- SAUDI ARABIA 0-1 SPAIN**
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Views: 8256
- Saudi Arabia Vs Spain - 36th, Juanito - Goal Spain**

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Wikipedia: Participatory Learning

A32 THE CHRONICLE OF HIGHER EDUCATION • OCTOBER 27, 2006

TECHNOLOGY



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Search: Options

Belatedly, Britannica lambastes Wikipedia findings

By Candace Lombardi
Staff Writer, CNET News.com
Published: March 24, 2006, 12:05 PM PST

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Encyclopedia Britannica has reopened the debate over how its accuracy stacks up against that of its online rival, Wikipedia.

The publisher of the venerable encyclopedia this week released a scathing 20-page rebuttal to a December article in the journal Nature that tallied errors in both Britannica and Wikipedia and found that the

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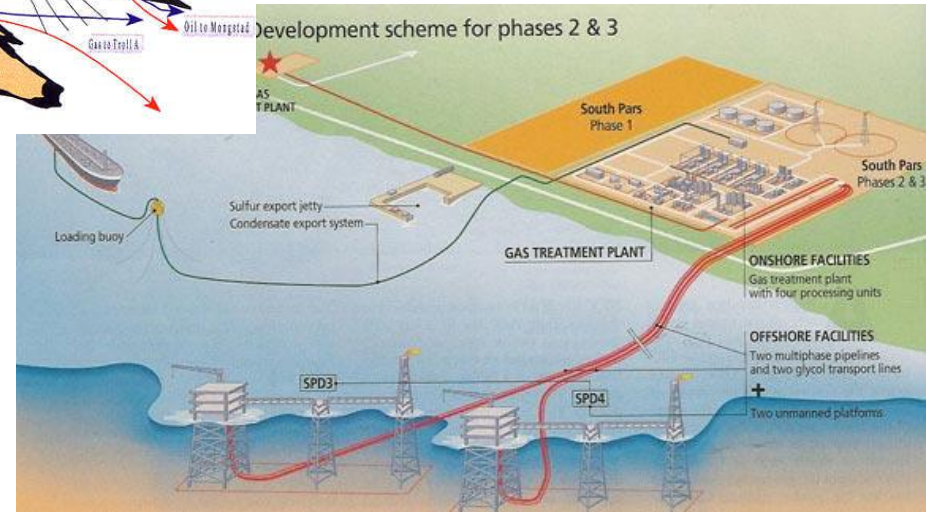
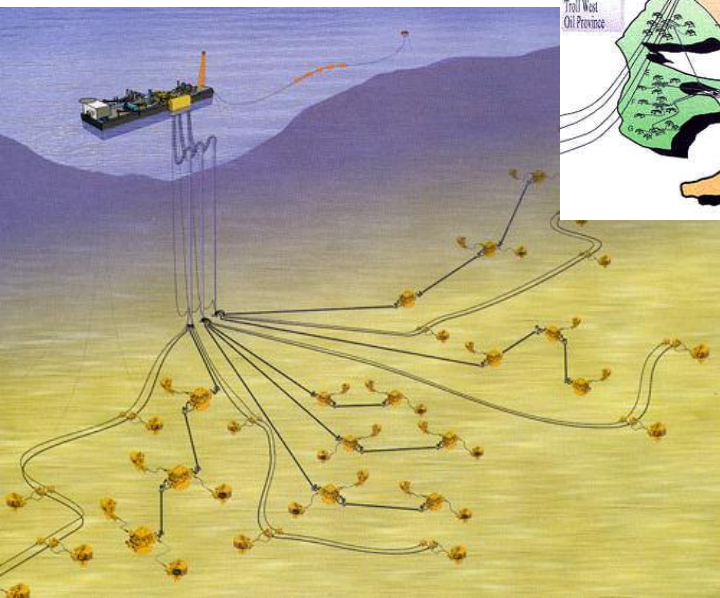
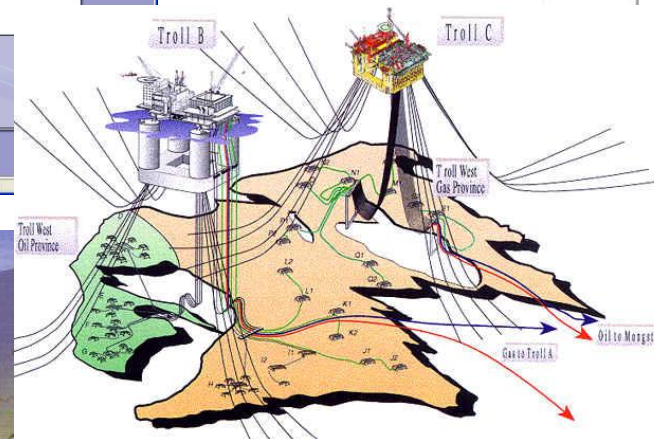
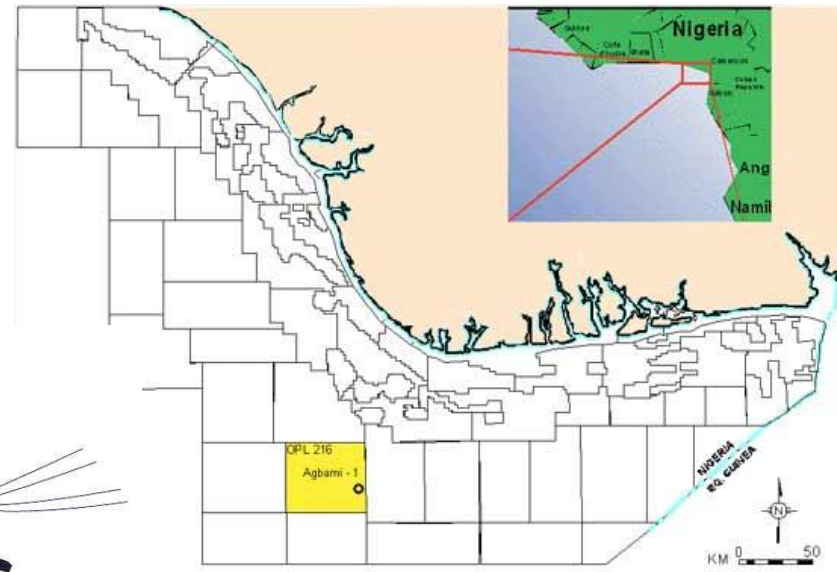
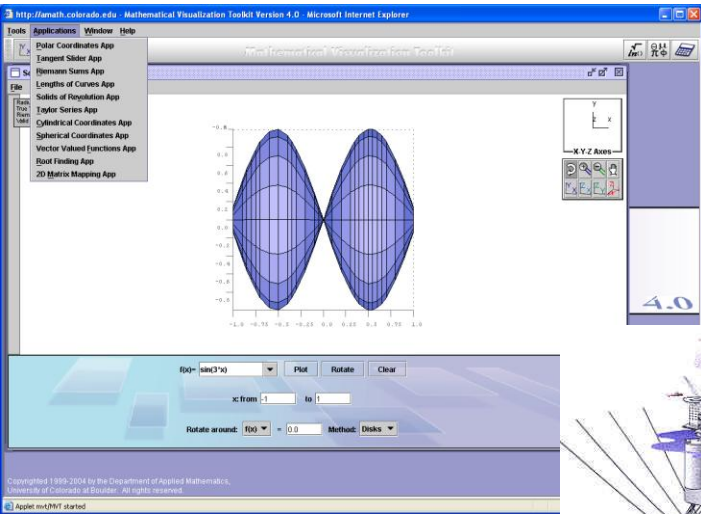
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